

**ON-SITE SUPPORT:**

Jacqueline Callin, Regional Communications, on-site support

**DATE Tuesday April 25 at 1300 CT**

**SCENARIO:**

Chief Jeryn Peters will speak about the CBSA's role in screening and the process for determining eligibility of claimants at the Emerson port of entry.

**SPEAKING POINTS**CBSA's role and mandate:

The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry. Border security and integrity is a shared mandate between the CBSA and the RCMP.

On security screening of claimants:

When the RCMP intercepts a person entering Canada illegally, the person will be taken to a CBSA location. All persons brought to the CBSA by RCMP are screened and subject to a risk assessment. No one leaves the CBSA's premises until processing is complete.

- CBSA's screening involves international and domestic database queries and interviews.
- Officers confirm identity through scanning travel documents and matching fingerprints to those already on file with United States agencies.
- Officers conduct criminal record checks using law enforcement (domestic and US) databases.
- Officers determine the claimant's status in other countries, including the United States.
- Officers research any information available on the claimant's history, family connections, and ties to Canada. Officers will ask who they are, where they came from, what their status is in the U.S., if they are facing a removal order in the U.S., etc.
- Officers examine any luggage or belongings in the claimant's possession at the time of entry, and retrieve identity documents.

On determining eligibility of refugee claimants and processing claimants:

If the person makes a refugee claim, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act and the Canada-U.S. Safe Third Country Agreement. A claim may not be eligible for referral to the Immigration and Refugee Board of Canada (IRB) for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- If the officer determines that the person is eligible to make a claim, the claim is deferred inland for further CBSA processing before moving onward to the IRB. If the claim is deemed ineligible, the person may be removed.
- The IRB ultimately determines whether or not the person is granted refugee status. The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- Winnipeg is not always the claimant's final destination in Canada. If the claimant is reuniting with family in other parts of the country, their file is forwarded to the nearest CBSA/IRB office for final determination.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.
- The CBSA is well-positioned and experienced in processing high volumes of travellers. We continuously monitor our operations and adjust as required.
- The Emerson border crossing has received refugee claimants for many years. Officers are experienced and familiar with the ins and outs of effectively and efficiently processing claimants.
- Daily staffing levels can be adjusted quickly to a sudden influx of refugee claimants, to ensure that regular traveller and commercial traffic flow is not disrupted.

## **Appendix A**

### **Accommodations at the Emerson port of entry:**

The trailer is simply an extension of our waiting area with chairs and it is heated.

- Having the trailer on site at Emerson is the best solution from an operational perspective to facilitate efficient processing of claimants.

- While claimants are in processing, the trailer is an extension of our lobby area to accommodate larger groups who are awaiting the administrative part of their processing to be completed.
- There is a security presence on site when the trailer is in use.
- Water, blankets and other supplies are being provided to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

#### On CIU comments re asylum seekers and criminality.

- What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, of 135 persons processed by the CBSA at the Emerson port of entry seeking to make a refugee claim, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.
- The CBSA, working with its Government of Canada and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to this reality through the application of rigorous screening and standard processes to keep Canada safe.

#### On recent assault of a CBSA officer

- I can confirm that a CBSA officer was assaulted by a traveller resisting arrest. The officer sustained minor injury but did not require further medical attention. Our officers have the training and tools to respond to these situations. The traveller was arrested and charged by RCMP. For more information please contact the RCMP.

#### On Detentions - General:

- Making a refugee claim is not a reason for detention. Detention is designed to be a short-term solution and our numbers fluctuate daily. The regional CBSA office can provide overall detention statistics on a monthly basis. Contact our media relations team for further information or to request statistics.

- For your further background, detention is a last resort and officers must always consider alternatives.
- The CBSA has the authority to detain a foreign national, in accordance with the Immigration and Refugee Protection Act, for the following reasons:
  - The person is unlikely to appear for removal or for a proceeding;
  - The person is a danger to the public;
  - To confirm/establish identity.
- All detentions are reviewed after 48hrs, 7 days, and then every 30 days by the Immigration and Refugee Board of Canada (IRB).
- While the CBSA will present evidence in support of detention, the IRB ultimately decides whether detention continues or if an individual should be released and whether or not terms and conditions should be applied.
- For more information on detention, please visit the CBSA website sections on Arrests, detentions and removals and Detentions.

For questions about asylum seeker numbers:

The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website. The website has numbers from January to March 2017. For questions or numbers outside of these dates, please contact our regional communications team.

For questions about interceptions between ports of entry, please contact the RCMP as they are responsible for the enforcing the law between ports of entry.



## Rebenque, Bonibelle

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**From:** Scoville, Kim  
**Sent:** April 27, 2017 09:59 AM  
**To:** Wozny, Brad; Bremault, Yvonne  
**Cc:** Tame, Benjamin  
**Subject:** RE: Question regarding criminality

Totally fine for Ben or Yvonne to speak with them.....not an issue.

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**From:** Wozny, Brad  
**Sent:** April 27, 2017 9:44 AM  
**To:** Scoville, Kim <Kim.Scoville@cbsa-asfc.gc.ca>; Bremault, Yvonne <Yvonne.Bremault@cbsa-asfc.gc.ca>  
**Cc:** Tame, Benjamin <Benjamin.Tame@cbsa-asfc.gc.ca>  
**Subject:** RE: Question regarding criminality

I am getting the approved communication lines for you Yvonne. I checked with Lisa White and she agreed with Kim that the best approach would be for you to call direct since our original meeting was with her and Ben at the port.

Brad

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**From:** Scoville, Kim  
**Sent:** April 27, 2017 8:49 AM  
**To:** Wozny, Brad <Brad.Wozny@cbsa-asfc.gc.ca>; Bremault, Yvonne <Yvonne.Bremault@cbsa-asfc.gc.ca>  
**Cc:** Tame, Benjamin <Benjamin.Tame@cbsa-asfc.gc.ca>  
**Subject:** RE: Question regarding criminality

I would go direct and not through comms.....but use the approved comms lines as the speaking points....

Kim.

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**From:** Wozny, Brad  
**Sent:** April 27, 2017 8:22 AM  
**To:** Bremault, Yvonne <Yvonne.Bremault@cbsa-asfc.gc.ca>  
**Cc:** Scoville, Kim <Kim.Scoville@cbsa-asfc.gc.ca>; Tame, Benjamin <Benjamin.Tame@cbsa-asfc.gc.ca>  
**Subject:** RE: Question regarding criminality

I will take a look and let you know Yvonne. To be consistent we would route through communications however because its UNHCR we might be able to respond with more detail in order to clarify.

Brad

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**From:** Bremault, Yvonne  
**Sent:** April 26, 2017 8:54 PM  
**To:** Wozny, Brad <Brad.Wozny@cbsa-asfc.gc.ca>  
**Cc:** Scoville, Kim <Kim.Scoville@cbsa-asfc.gc.ca>; Tame, Benjamin <Benjamin.Tame@cbsa-asfc.gc.ca>  
**Subject:** Fw: Question regarding criminality

Hi Brad

Please see the request for information from UNHCR. I'm uncertain of protocols on info sharing with them.

Can you provide us with guidance.

Thanks

Yvonne

Sent from my BlackBerry 10 smartphone on the Rogers network.

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**From:** Tame, Benjamin <[Benjamin.Tame@cbsa-asfc.gc.ca](mailto:Benjamin.Tame@cbsa-asfc.gc.ca)>

**Sent:** Wednesday, April 26, 2017 8:35 PM

**To:** Bremault, Yvonne

**Subject:** FW: Question regarding criminality

Hi Yvonne,

I received the following message this afternoon from this representative from the UNHCR [REDACTED]  
[REDACTED] I realize I cannot provide responses to her inquiries, but I am just checking to see to whom I should refer her if anyone – Communications? RDGO?

Thank you for any direction you can provide on this.

Benjamin Tame

Chief of Operations - Southern Manitoba District, Prairie Region

Canada Border Services Agency / Government of Canada

[benjamin.tame@cbsa-asfc.gc.ca](mailto:benjamin.tame@cbsa-asfc.gc.ca) / Tel: 204-373-2114 / TTY: 866-335 3237

Chef des Opérations - District du Sud du Manitoba, Région des Prairies

Agence des services frontaliers du Canada / Gouvernement du Canada

[benjamin.tame@cbsa-asfc.gc.ca](mailto:benjamin.tame@cbsa-asfc.gc.ca) / Tél: 204-373-2114 / ATS: 866-335-3237

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**From:** [REDACTED] <[REDACTED]@unhcr.org>

**Sent:** April 26, 2017 4:54 PM

**To:** Tame, Benjamin <[Benjamin.Tame@cbsa-asfc.gc.ca](mailto:Benjamin.Tame@cbsa-asfc.gc.ca)>

**Subject:** Question regarding criminality

Dear Officer Tame,

Our office came across this article recently and I wanted to run it by you for the authenticity of the information:

<http://www.cbc.ca/news/canada/manitoba/asylum-seekers-march-numbers-1.4075245>

Particularly these statements: "three people intercepted by RCMP while crossing into Canada on foot near Emerson, Man., were detained because they were found to be a danger to the public, Canada Border Services Agency officials say."

"One of the recent detainees allegedly assaulted a female officer on April 8."

Are they accurate? We just want to know if this information was accurately reported.

Thank you very much and I hope all is well,

[REDACTED]  
Legal Officer  
UNHCR Vancouver  
300 West Georgia Street, suite 1600  
Vancouver, B.C. V6B 6B1  
Phone: [REDACTED]  
[www.unhcr.ca](http://www.unhcr.ca)



Join our #WithRefugees campaign  
Sign the petition today

**Bedard, Nicole**

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**From:** Bremault, Yvonne  
**Sent:** April 19, 2017 04:18 PM  
**To:** Halcro, Larry  
**Cc:** Paolini, Bill; Tame, Benjamin  
**Subject:** FW: SIR  
**Attachments:** SIR Assault of Peace Officer April 2017.pdf

Submitting SIR

Yvonne Brémault

Director - Southern Manitoba District, Prairie Region  
 Canada Border Services Agency / Government of Canada  
[Yvonne.Bremault@cbsa-asfc.gc.ca](mailto:Yvonne.Bremault@cbsa-asfc.gc.ca) / Tel: 204-373-2352 / [REDACTED] / TTY: 866-335-3237

Directrice - District du sud du Manitoba, Région des Prairies  
 Agence des services frontaliers du Canada / Gouvernement du Canada  
[Yvonne.Bremault@cbsa-asfc.gc.ca](mailto:Yvonne.Bremault@cbsa-asfc.gc.ca) / Tél: 204-373-2352 / [REDACTED] / ATS: 866-335-3237

**From:** Tame, Benjamin  
**Sent:** April 18, 2017 4:18 PM  
**To:** Bremault, Yvonne <[Yvonne.Bremault@cbsa-asfc.gc.ca](mailto:Yvonne.Bremault@cbsa-asfc.gc.ca)>  
**Subject:** SIR

Hi Yvonne,

Attached is a SIR for the incident that happened in our detention cell. The SIR was initially completed in hard copy. The delay is due to receiving the electronic copy.

Benjamin Tame

Chief of Operations - Southern Manitoba District, Prairie Region  
 Canada Border Services Agency / Government of Canada  
[benjamin.tame@cbsa-asfc.gc.ca](mailto:benjamin.tame@cbsa-asfc.gc.ca) / Tel: 204-373-2114 / TTY: 866-335 3237

Chef des Opérations - District du Sud du Manitoba, Région des Prairies  
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**Bedard, Nicole**

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**From:** Paolini, Bill  
**Sent:** April 18, 2017 07:06 AM  
**To:** Delarge, Patrick  
**Subject:** RE: Security Incident - Assault

I don't believe so. I will get one.

William A. Paolini

Regional Security Manager, Prairie Region  
 Canada Border Services Agency / Government of Canada  
[bill.paolini@cbsa-asfc.gc.ca](mailto:bill.paolini@cbsa-asfc.gc.ca) / phone: 204-983-3694 / [REDACTED] / TTY: 1-866-335-3237

Gestionnaire, Sécurité, région des Prairies  
 Agences des services frontaliers du Canada / Gouvernement du Canada  
[bill.paolini@cbsa-asfc.gc.ca](mailto:bill.paolini@cbsa-asfc.gc.ca) / Tél : 204-983-3694 / [REDACTED] / ATS: 1-866-335-3237

**From:** Delarge, Patrick  
**Sent:** April 18, 2017 7:03 AM  
**To:** Paolini, Bill <Bill.Paolini@cbsa-asfc.gc.ca>  
**Cc:** McDougall, Allan <Allan.McDougall@cbsa-asfc.gc.ca>  
**Subject:** FW: Security Incident - Assault

Morning Bill,

Do you know if a security incident report was completed for the attached situation?

<http://www.cbc.ca/news/canada/manitoba/illegal-border-crossers-criminal-records-cbsa-union-1.4069820>

Thank you,

Patrick Delarge

Security Incident Reporting Officer  
 Canada Border Services Agency / Government of Canada  
[Patrick.delarge@cbsa-asfc.gc.ca](mailto:Patrick.delarge@cbsa-asfc.gc.ca) / Tél. : 343-291-7755 / 1-866-335-3237

Agent de rapports d'incident de sécurité  
 Agence des services frontaliers du Canada / Gouvernement du Canada  
[Patrick.delarge@cbsa-asfc.gc.ca](mailto:Patrick.delarge@cbsa-asfc.gc.ca) / Tél. : 343-291-7755 / 1-866-335-3237

**Bedard, Nicole**

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**From:** Paolini, Bill  
**Sent:** April 19, 2017 03:33 PM  
**To:** Tame, Benjamin  
**Subject:** Re: Security Incident

Hi Ben

Fyi

This is considered critical and HQ is asking for this ASAP. Thanks for your cooperation.

William A. Paolini

Regional Security Manager, Prairie Region  
 Canada Border Services Agency / Government of Canada  
 bill.paolini@cbsa-asfc.gc.ca / phone: 204-983-3694 / [REDACTED] / TTY: 1-866-335-3237

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 bill.paolini@cbsa-asfc.gc.ca / Tél : 204-983-3694 / [REDACTED] / ATS: (204) 866-335-3237

**From:** Halcro, Larry  
**Sent:** Wednesday, April 19, 2017 3:13 PM  
**To:** Tame, Benjamin  
**Cc:** Paolini, Bill  
**Subject:** Security Incident

Hi Ben:

I called the Supts line at Emerson yesterday and I'm not sure who I spoke to (male), I was asking about a Security Incident report in regards to the Asylum seeker who damaged a cell and assaulted a BSO a week or two back. To date we have not received anything and yesterdays call was to have one completed. Can you please follow up and ensure that we receive this report ASAP. It can be sent to my attn. with a cc to Bill Paolini.

Thank you

Larry Halcro

Security Specialist, Corporate and Program Services Division  
 Canada Border Services Agency / Government Of Canada  
[Larry.Halcro@cbsa-asfc.gc.ca](mailto:Larry.Halcro@cbsa-asfc.gc.ca) / Tel 204-984-1010 / TTY 866-335-3237

Spécialiste de la sécurité, Division des services corporatifs et aux programmes  
 Agences des services frontaliers du Canada / Gouvernement du Canada  
[Larry.Halcro@cbsa-asfc.gc.ca](mailto:Larry.Halcro@cbsa-asfc.gc.ca) / Tel 204-984-1010 / TTY 866-335-3237



**Bedard, Nicole**

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**From:** Halcro, Larry  
**Sent:** April 24, 2017 01:45 PM  
**To:** Bremault, Yvonne; Paolini, Bill  
**Subject:** SIRPRA-0658  
**Attachments:** SIRPRA-0658.pdf; SIRPRA-0658.txt

Please find attachments pertaining to SIRPRA-0658 for your review and approval. Your response indicates that you have read and approve the reports. Please direct any comments or concerns to the undersigned.

Please note that I am following up to obtain the information on which Police department was notified and the Police incident number.

Larry Halcro

Security Specialist, Corporate and Program Services Division  
Canada Border Services Agency / Government Of Canada  
[Larry.Halcro@cbsa-asfc.gc.ca](mailto:Larry.Halcro@cbsa-asfc.gc.ca) / Tel 204-984-1010 / TTY 866-335-3237

Specialiste de la securite, Division des services corporatifs et aux programmes  
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## SECURITY INCIDENT REPORT - RAPPORT D'INCIDENT DE SÉCURITÉ

PART A – PARTIE A			ADMINISTRATIVE INFORMATION – RENSEIGNEMENTS ADMINISTRATIFS		
Address and Name of Office - Adresse et nom du bureau <b>Emerson POE</b>		Region - Région <b>Prairie</b>		Division / Section - Division / Unité <b>Operations</b>	
Date of report - Date du rapport <b>2017-04-10</b>	Date of incident - Date de l'incident <b>2017-04-08</b>	Office incident report number - Numéro du rapport d'incident du bureau <b>SIRPRA-0658</b>			
Type of Incident - type d'incident <b>Assault on a Peace Officer</b>					
PART B – PARTIE B			DETAILED REPORT OF INCIDENT – RAPPORT DÉTAILLÉ DE L'INCIDENT		
How, what, when, where, who and why did the incident occur? - Renseignements relatifs à l'incident : qui? quoi? quand? où? comment? et pourquoi?					

The Initial notification of the incident must be sent via encrypted (PKI) e-mail to the general Security Incident Report (SIR) Mailbox (CBSA-ASFC\_Security\_Incident\_Reports-Rapports\_d'incidents\_de\_sécurité) with a copy to the Regional Security Manager (RSM) or Headquarters Security Manager (HQSM). A completed copy of the BSF152 must be sent via PKI encryption within the specified time period found in the Standard for Security Incident Reporting to Regional Security and to the National Security Incident Report Mailbox.

La notification initiale de l'incident doit être transmise par courriel chiffré (ICP) à la boîte aux lettres générale des rapports d'incidents de sécurité (RIS) (CBSA-ASFC\_Security\_Incident\_Reports-Rapports\_d'incidents\_de\_sécurité) et une copie doit être envoyée au responsable régional de la sécurité ou au gestionnaire de la sécurité à l'Administration centrale. Le formulaire BSF152 doit être transmis au bureau régional de la sécurité et à la boîte aux lettres nationale des rapports d'incident de sécurité à l'aide du chiffrement (ICP) dans un délai déterminé énoncé dans la Norme pour le signalement des incidents de sécurité.

**PART C – PARTIE C** **INJURIES – BLESSURES**

Was anyone injured?

Quelqu'un a-t-il été blessé?

☒ Yes  
Oui ☐ No  
Non

If person injured is an employee, has a Worker's Compensation Form been completed?

Si c'est un employé qui a été blessé, un formulaire d'indemnisation des accidents du travail a-t-il été rempli?

If an injury did occur has an HRDC LAB 1070 "Hazardous Occurrence Investigation Report" been completed?

S'il y a eu des blessures, le rapport DRHC LAB1070 (Rapport d'enquête de situation comportant des risques) a-t-il été rempli?

Was injury in relation to Officer Power duties, was a Use of Force Report completed in the Incident Management Reporting System (IMRS)?

La blessure était-elle liée aux pouvoirs conférés aux agents? Le Rapport portant sur le recours à la force de l'ASFC a-t-il été rempli dans le Système de gestion et de signalement des incidents (SGSI)?

Has Local Management informed the local Occupational Health and Safety representative of the incident?

Le gestionnaire local a-t-il informé le représentant du Comité local de santé et de sécurité au travail de l'incident?

If any injuries, provide details (civilian and employees) - S'il y a eu des blessures, veuillez préciser (civils et employés).

**PART D – PARTIE D** **PERSON REPORTING INCIDENT – PERSONNE QUI SIGNALE L'INCIDENT**

Name and Position (Print) - Nom et poste (en lettres moulées)

Signature

Telephone number - Numéro de téléphone

Reporters involvement in the Incident - Personnes impliquées ayant signalé l'incident

Injured party. Detaining Officer

**PART E – PARTIE E** **LOCAL MANAGEMENT FOLLOW UP – SUIVI DU GESTIONNAIRE LOCAL**

Name (Print) - Nom (en lettres moulées)

Signature

Benjamin Tame

Corrective measures and actions taken and/or to be implemented - Mesures correctives qui ont été prises ou qui seront mises en œuvre

Officers have been briefed on this incident in person and by email. Officers have been encouraged to continually assess risk as they process clients and to take the appropriate action when required to deal with risk.

The incident is still being reviewed and additional measures may be implemented.

**PART F – PARTIE F LOCAL SECURITY OFFICIAL ASSESSMENT – ÉVALUATION DU RESPONSABLE LOCAL DE LA SÉCURITÉ**

Category and Criticality of Incidents (Part. 5 &amp; 6 of the Standard on Security Incident Reporting)

Catégorie et criticité de l'incident (Parties 5 et 6 de la Norme pour le signalement des incidents de sécurité)

Serial/Model number of damaged/lost asset(s) - Numéro de série ou de modèle des biens endommagés ou perdus ou volés

N/A

Repair/replacement cost of asset / Infrastructure - Frais liés aux réparations ou au remplacement des biens ou de l'infrastructure

N/A

Does the incident involve information and sensitive assets? Specify and identify at what level

L'incident met-il en jeu des renseignements et des biens de nature délicate? Précisez et indiquez le niveau

No

## Information - Renseignements

☐ Protected A - Protégé A    ☐ Protected B - Protégé B    ☐ Protected C - Protégé C    ☐ Confidential - Confidentiel    ☐ Secret - Secret

☐ Top Secret - Très secret    ☐ Section 107 Applies - Article 107 applicable

Clearance level of involved employee in the event of lost credential (if applicable)

Niveau de la cote de sécurité de l'employé impliqué en cas de perte de justificatifs d'identité (s'il y a lieu)

☐ Reliability - Fiabilité    ☐ Secret - Secret    ☐ Top Secret - Très secret

Police Agency advised of the Incident and the status of their investigation (if required)

Service de police auquel l'incident a été rapporté et état de l'enquête (au besoin)

Pending

Police Occurrence Report Number (if applicable)

Numéro du constat de police (s'il y a lieu)

Pending

Was an initial notification sent to the Security Incident Report Mailbox regarding the incident (if applicable)?

If so, when?

☐ Yes    ☒ No  
Oui    Non

Une notification initiale de l'incident a-t-elle été transmise à la Boîte aux lettres des rapports d'incidents de sécurité (s'il y a lieu)?

Name (Print) - Nom (en lettres moulées)

Bill Paolini

Signature

Telephone number - Numéro de téléphone

(204) 983-3694

**PART G – PARTIE G LOCAL SECURITY OFFICIAL FOLLOW-UP – SUIVI DU RESPONSABLE LOCAL DE LA SÉCURITÉ**

Comments and corrective measures taken and/or to be implemented - Commentaires et mesures correctives qui ont été prises ou qui seront mises en œuvre

Local Management has responded and have taken corrective measures. Incident has been reported to local RCMP and charges have been brought.

**PART H – PARTIE H** | **DIRECTOR'S FOLLOW UP (continued) – SUIVI DU DIRECTEUR (suite)**

Was the local OSH Committee advised? - A-t-on informé le CSST local?

☐ Yes  
Oui☐ No  
Non

Name of Human Resource Contact - Nom de la personne-ressource aux Ressources humaines

Telephone number - Numéro de téléphone

Is the Investigation Concluded?

L'enquête est-elle terminée?

☐ Yes  
Oui☐ No  
Non

Investigation Conducted by? - Personne qui a mené l'enquête?

If no investigations was conducted, what was the reason for that decision? - Si aucune enquête n'a été menée, quelle en est la raison?

Comments - Commentaires

Name (Print) - Nom (en lettres moulées)

Y. Breault

Signature

## INSTRUCTIONS FOR COMPLETION OF SECURITY INCIDENT REPORT

### Part A - D (inclusive)

To be completed by the person reporting the incident with the assistance of Local management if required.

### Part E

To be completed by Local Management.

### Part F - G

To be completed by Regional Security.

### Part H

To be completed by the Director or his/her authorized representative.

## ADDITIONAL DETAILS TO BE PROVIDED

### PART A

Please ensure to provide location of the incident, and the office location of the reporting employee(s).

### PART B

Please provide specific details when reporting incident and full name of employees involved. If any additional space is required, please use a separate sheet of paper. Refer to CBSA Security Policy, Comptrollership Manual - Security Volume - Standard for Security Incident Reporting ([http://atlas/cb-dgc/pol/cm-mc/sv-vs/psd-dsm/sir\\_sis\\_eng.asp](http://atlas/cb-dgc/pol/cm-mc/sv-vs/psd-dsm/sir_sis_eng.asp)).

If any witnesses were private citizens, record name, address and telephone number and ensure they fill out a signed deposition before leaving.

If an arrest was performed, indicate date and time of arrest and the Criminal Code Section the subject was arrested for and the offense committed.

### PART F

In situation where an employee's identification/access credentials have been lost or stolen, please ensure to include the highest level of information the lost items could access as this will be used by the Regional Security Manager/Officer in determine the criticality of the incident as dictated by the Harmonized Threat and Risk Assessment Methodology. If the employee has a Top Secret clearance, this incident would be considered High Priority and would need to adhere to the timelines specified in the Standard for Security Incident Reporting ([http://atlas/cb-dgc/pol/cm-mc/sv-vs/psd-dsm/sir\\_sis\\_eng.asp](http://atlas/cb-dgc/pol/cm-mc/sv-vs/psd-dsm/sir_sis_eng.asp)).

**Intent of the Security Incident Report - The purpose of this document is to define the proper reporting of Security Incidents. Security incidents, when reported in a complete and timely manner, are an important part of the Agency's ability to contain, mitigate, address and otherwise respond to acts or conditions that may pose a range of risks to Agency personnel, assets, information, and operations and to carry out the necessary measures against these risks.**

## DIRECTIVES À SUIVRE POUR REMPLIR LE RAPPORT D'INCIDENT DE SÉCURITÉ

### Partie A - D (inclusivement)

Doivent être remplies par la personne qui signale l'incident avec l'aide du gestionnaire local, au besoin.

### Partie E

Doit être remplie par le gestionnaire local.

### Parties F - G

Doivent être remplies par le bureau régional de la sécurité

### Partie H

Doit être remplie par le directeur ou son représentant autorisé

## RENSEIGNEMENTS SUPPLÉMENTAIRES

### PARTIE A

Veuillez indiquer le lieu de l'incident et le bureau du ou des employés qui ont signalé l'incident

### PARTIE B

Veuillez fournir des renseignements précis lorsque vous signalez un incident et le nom complet des employés impliqués. Si vous avez besoin de plus d'espace, veuillez utiliser une autre feuille. Reportez-vous à la Politique sur la sécurité de l'ASFC, au Manuel du contrôle - Volume de sécurité - Norme pour le signalement des incidents de sécurité ([http://atlas/cb-dgc/pol/cm-mc/sv-vs/psd-dsm/sir\\_sis\\_fra.asp](http://atlas/cb-dgc/pol/cm-mc/sv-vs/psd-dsm/sir_sis_fra.asp)).

Si des témoins sont de simples citoyens, veuillez noter leur nom, leur adresse et leur numéro de téléphone, et veiller à ce qu'ils remplissent une déposition signée avant de partir.

Si on a procédé à une arrestation, veuillez indiquer la date et l'heure de l'arrestation, l'article du Code criminel qui a été violé et la nature de l'infraction.

### PARTIE F

En cas de perte ou de vol des justificatifs d'identité de l'employé, assurez-vous d'inclure le niveau de renseignements le plus élevé pouvant être accédé à l'aide des articles perdus, car le responsable ou l'agent régional de la sécurité se servira de ces renseignements pour déterminer la criticité de l'incident tel que dicté par la Méthodologie harmonisée d'évaluation des menaces et des risques. Si l'employé a une cote de sécurité de niveau très secret, cet incident serait considéré hautement prioritaire et le délai énoncé dans la Norme pour le signalement des incidents de sécurité ([http://atlas/cb-dgc/pol/cm-mc/sv-vs/psd-dsm/sir\\_sis\\_fra.asp](http://atlas/cb-dgc/pol/cm-mc/sv-vs/psd-dsm/sir_sis_fra.asp)) devra être respecté.

**But du Rapport d'incident de sécurité - le but du présent document est de définir la façon appropriée de signaler les incidents de sécurité. Les incidents de sécurité signalés de façon complète et en temps opportun permettent à l'Agence de contrôler, d'atténuer, d'aborder et de répondre aux actes ou aux conditions pouvant présenter un risque pour les employés, les biens, les renseignements et les opérations de l'Agence et de prendre les mesures nécessaires contre ces risques.**





## Query

### Incident Number

Incident Number 586-5021-17-0001
-------------------------------------

Subject Name	Subject Role	Date of Incident	Incident Number
	Principal	2017/04/08	586-5021-17-0001

**CBSA Use of Force Incident Report - Rapport portant sur le recours à la force de l'ASFC**

It is the Policy of the CBSA to collect information on the details of any use of force incident. This will provide the CBSA with information on the types and frequency of these incidents. It will also enable the CBSA to make important decisions regarding the safety and security of staff and ongoing training needs. The information collected on this form is protected and may be disclosed to internal or external bodies as consistent use, or pursuant to other provisions listed under section 8(2) of the Privacy Act <http://laws-lois.justice.gc.ca/eng/acts/P-21/index.html>. The information is held in CBSA Bank PIB PPU 012. Further explanations about the information contained in the Bank may be found in the Info Source guide located in public libraries, or online at <http://www.infosource.gc.ca>.

L'ASFC a pour politique de recueillir de l'information sur les détails de tout incident relatif au recours à la force. Cette pratique permettra à l'ASFC de rassembler des informations sur les types et la fréquence des incidents. Elle permettra également à l'ASFC de prendre des décisions importantes en matière de sécurité et de protection en lien avec le personnel et les besoins de la formation continue. L'information recueillie dans ce formulaire est protégée et peut être communiquée à des organismes internes ou externes selon un usage compatible ou en vertu d'autres dispositions énoncées au paragraphe 8(2) de la Loi sur la protection des renseignements personnels <http://laws-lois.justice.gc.ca/eng/acts/P-21/index.html>. L'information est conservée dans un fichier de l'ASFC PIB PPU 012. Des explications complémentaires sur l'information conservée dans ce fichier figurent dans le guide Info Source, disponible dans les bibliothèques, ou dans le site Internet d'Info Source <http://www.infosource.gc.ca>.

Did you use force?  
Avez-vous eu recours à la force?

☒ Yes  
Oui ☐ No  
Non

Incident No. - N° de l'incident  
586-5021-17-0001

Date of Incident - Date de l'incident 2017/04/08	Approx. Time Incident - Heure de l'incident (approx.) Commenced Début 00:51 Concluded Fin 03:00 CT	Location of Incident - Lieu de l'incident Emerson Port of Entry	
Officer's Name - Nom de l'agent [Redacted]		Badge No. - N° d'insigne [Redacted]	Work Telephone No. - N° de téléphone au travail [Redacted]
Region - Région Prairie		District - District Southern Manitoba	CBSA Office - Bureau de l'ASFC Emerson West Lynne - Traffic

**1 A. Type of Assignment - Type d'affectation**

- ☒ Border Services Officer  
Agent des services frontaliers
- ☐ Criminal Investigations  
Enquêtes criminelles
- ☐ Inland Enforcement  
Exécution de la loi pour les services intérieurs
- ☐ Intelligence  
Renseignement
- ☐ Other  
Autre

**1 B.**

- ☒ Port of Entry  
Point d'entrée
- ☐ Personal Residence  
Domicile privé
- ☐ Business  
Entreprise
- ☐ Other  
Autre

- ☒ Highway  
Routier
- ☐ Air  
Aérien
- ☐ Marine  
Maritime
- ☐ Rail  
Ferroviaire

- ☒ People  
Personnes
- ☐ Commercial  
Commerciale

- ☒ Secondary  
Secondaire
- ☐ Primary  
Primaire

**2. Legislation Enforced - Loi appliquée**

- ☐ Customs Act  
Loi sur les douanes
- ☒ Immigration Refugee Protection Act  
Loi sur l'immigration et la protection des réfugiés
- ☐ Criminal Code (specify provision)  
Code criminel (spécifier la disposition)
- ☐ Other (specify Act)  
Autre (spécifier la loi)

### 3. Subject - Sujet

### Unfolding of Events - Déroulement des événements

Part - Partie 1 Subject - Sujet 1

#### 4. Incident Occurred During - L'incident s'est produit pendant

Detention

#### 5 A. Reason for Officer Response Raison de l'intervention de l'agent

- |  |   |
|--|---|
| <input type="checkbox"/> Effect Arrest<br>Procéder à l'arrestation                           | <input type="checkbox"/> Prevent Commission of Offence<br>Prévenir la perpétration d'une infraction |
| <input type="checkbox"/> Protect Public<br>Protection du public                              | <input type="checkbox"/> Prevent Escape<br>Prévenir une évasion                                     |
| <input type="checkbox"/> Protect Other CBSA Officer<br>Protection d'un autre agent de l'ASFC | <input type="checkbox"/> Evidence<br>Preuve   |
| <input checked="" type="checkbox"/> Protect Self<br>Auto-protection                          | <input type="checkbox"/> Tactical Consideration<br>Considération tactique                           |
| <input type="checkbox"/> Other<br>Autre  |   |

#### 5 B. Subject Behaviour Exhibited Comportement adopté par le sujet

- |   |   |
|---|---|
| <input type="radio"/> Cooperative<br>Coopératif             | <input checked="" type="radio"/> Assaultive<br>Agression                                  |
| <input type="radio"/> Passive Resistant<br>Résistant passif | <input type="radio"/> Grievous Bodily Harm or Death<br>Lésions corporelles graves ou mort |
| <input type="radio"/> Active Resistant<br>Résistant actif   |   |
| <input type="radio"/> Other<br>Autre                        |   |

#### 6 A. Subject Threat Cues Indices de menace de la part du sujet

Was the presence of a weapon or weapon of opportunity confirmed? ☐ Yes ☒ No  
Oui Non  
Est-ce que la présence d'une arme ou d'une arme improvisée a été confirmée?

#### 6 B. Perceived Influences Influences perçues

Was the subject perceived to be under any influences? ☐ Yes ☒ No  
Oui Non  
Avez-vous eu l'impression que le sujet était sous certaines influences?

#### 7. Officer Response - Intervention de l'agent

What techniques or tools were used? - Quelles techniques ou outils ont été employées?

##### A. Non-Weapon - Sans arme

- ☒ Physical Control (Soft)  
Contrôle physique (modéré)  
☐ Physical Control (Hard)  
Contrôle physique (intense)

##### B. Weapon - Arme

- ☐ Oleoresin Capsicum Spray  
Aérosol d'oléorésine capsicum  
☐ Impact Weapon/Baton  
Arme à impact/matraque  
☐ Duty Firearm  
Arme à feu de service  
☐ Other (specify)  
Autre (spécifier)

**8. Conveyance Information - Information sur le moyen de transport****Conveyance - Moyen de transport #1**

Mode - Moyen de transport			
Highway			
Type - Type	Plate No. - N° de plaque	Country - Pays	Prov./State - Prov./État
Walking illegally into Canada	UNKNOWN	United States	North Dakota

**9. Outcomes - Résultats**

A. Did the encounter go to the ground?  
Y a-t-il eu un affrontement au sol?

Yes - Oui No - Non

☐☒

B. Person Injured - Personne blessée

Yes - Oui No - Non

Self - Soi-même

☒☐

CBSA Officer - Agent de l'ASFC

☒☐

Police Officer - Policier

☐☒

Subject - Sujet

☐☒

Third Party - Tierce partie

☐☒

Did serious injury and/or death result?

Y a-t-il eu des blessures graves ayant ou non  
causé la mort?

Yes - Oui No - Non

☐☒

Medical Attention (specify) - Soins médicaux (spécifier)

**10. Transport - Transport**

Transported by Whom - Transporté par qui	Badge No. - N° d'insigne	Transported To - Transporté à/au
RCMP		Emerson RCMP Detachment
Approximate Time of Transfer - Temps approximatif du transfert		
Commenced Début	04:00	Concluded Fin
		04:10

**11. Narrative - Exposé des faits**

Officers Involved (2):

Role: Principal, Unit: Port of Entry

Role: Assisting, Unit: Port of Entry

Subject(s)(1):

I, Officer [REDACTED] was working the night shift from April 7, 2017 @ 2030 to April 8, 2017 07:30.

At approximately 21:45 I was given [REDACTED] to review in an MD capacity.

Prior to my MD interactions with the Subject, [REDACTED]

I believe due to space, utilizing the door to contain the Subject was best case scenario. There was not enough time to access my tools, subject charged at us and would have been on top of me in a matter of seconds. Deploying a tool could have potentially caused harm to my assisting Officer, as we had no room to move. There was no cover or concealment, so our only option was to tactically reposition and separate the Subject by utilizing the door, and containing him in the cell.

12. Officer - Agent

Signature

2017/04/10

Date

13. Review and Sign Off - Examen et approbation

Blake PETERSON

Immediate Supervisor (print) - Superviseur immédiat (lettres moulées)

16580

Badge No. - N° l'insigne

Blake PETERSON

Signature

2017/04/30

Date

PENDING REVIEW





Canada Border  
Services Agency

Agence des services  
frontaliers du Canada

PROTECTED  
PROTÉGÉ

B

when completed  
une fois rempli

## CBSA Use of Force Incident Report - Rapport portant sur le recours à la force de l'ASFC

It is the Policy of the CBSA to collect information on the details of any use of force incident. This will provide the CBSA with information on the types and frequency of these incidents. It will also enable the CBSA to make important decisions regarding the safety and security of staff and ongoing training needs. The information collected on this form is protected and may be disclosed to internal or external bodies as consistent use, or pursuant to other provisions listed under section 8(2) of the Privacy Act <http://laws-lois.justice.gc.ca/eng/acts/P-21/index.html>. The information is held in CBSA Bank PIB PPU 012. Further explanations about the information contained in the Bank may be found in the Info Source guide located in public libraries, or online at <http://www.infosource.gc.ca>.

L'ASFC a pour politique de recueillir de l'information sur les détails de tout incident relatif au recours à la force. Cette pratique permettra à l'ASFC de rassembler des informations sur les types et la fréquence des incidents. Elle permettra également à l'ASFC de prendre des décisions importantes en matière de sécurité et de protection en lien avec le personnel et les besoins de la formation continue. L'information recueillie dans ce formulaire est protégée et peut être communiquée à des organismes internes ou externes selon un usage compatible ou en vertu d'autres dispositions énoncées au paragraphe 8(2) de la Loi sur la protection des renseignements personnels <http://laws-lois.justice.gc.ca/eng/acts/P-21/index.html>. L'information est conservée dans un fichier de l'ASFC PIB PPU 012. Des explications complémentaires sur l'information conservée dans ce fichier figurent dans le guide Info Source, disponible dans les bibliothèques, ou dans le site Internet d'Info Source <http://www.infosource.gc.ca>.

Did you use force?

Avez-vous eu recours à la force?



Yes

Oui



No

Non

Incident No. - N° de l'incident

586-5021-17-0001

Date of Incident - Date de l'incident 2017/04/08		Approx. Time Incident - Heure de l'incident (approx.) Commenced Début (hh:mm) 00:51 Concluded Fin (hh:mm) 03:00 CT		Location of Incident - Lieu de l'incident Emerson Port of Entry	
Officer's Name - Nom de l'agent [REDACTED]		Badge No. - N° d'insigne [REDACTED]		Work Telephone No. - N° de téléphone au travail [REDACTED]	
Region - Région Prairie		District - District Southern Manitoba		CBSA Office - Bureau de l'ASFC Emerson West Lynne - Traffic	

### 1 A. Type of Assignment - Type d'affectation

- ☒ Border Services Officer  
Agent des services frontaliers
- ☐ Criminal Investigations  
Enquêtes criminelles
- ☐ Inland Enforcement  
Exécution de la loi pour les services intérieurs
- ☐ Intelligence  
Renseignement
- ☐ Other  
Autre

### 1 B.

- ☒ Port of Entry  
Point d'entrée
- ☐ Personal Residence  
Domicile privé
- ☐ Business  
Entreprise
- ☐ Other  
Autre

- ☒ Highway  
Routier
- ☐ Air  
Aérien
- ☐ Marine  
Maritime
- ☐ Rail  
Ferroviaire

- ☒ People  
Personnes
- ☐ Commercial  
Commerciale

- ☒ Secondary  
Secondaire
- ☐ Primary  
Primaire

### 2. Legislation Enforced - Loi appliquée

- |   |  |
|---|--|
| <input type="checkbox"/> Customs Act<br>Loi sur les douanes   | <input type="checkbox"/> Criminal Code (specify provision)<br>Code criminel (spécifier la disposition) |
| <input checked="" type="checkbox"/> Immigration Refugee Protection Act<br>Loi sur l'immigration et la protection des réfugiés | <input type="checkbox"/> Other (specify Act)<br>Autre (spécifier la loi)                               |

### 3. Subject - Sujet

### Unfolding of Events - Déroulement des événements

Part - Partie 1 Subject - Sujet 1

#### 4. Incident Occurred During - L'incident s'est produit pendant

Detention

#### 5 A. Reason for Officer Response Raison de l'intervention de l'agent

- |   |   |
|---|---|
| <input type="checkbox"/> Effect Arrest<br>Procéder à l'arrestation                                      | <input type="checkbox"/> Prevent Commission of Offence<br>Prévenir la perpétration d'une infraction |
| <input type="checkbox"/> Protect Public<br>Protection du public   | <input checked="" type="checkbox"/> Prevent Escape<br>Prévenir une évasion                          |
| <input checked="" type="checkbox"/> Protect Other CBSA Officer<br>Protection d'un autre agent de l'ASFC | <input type="checkbox"/> Evidence<br>Preuve   |
| <input checked="" type="checkbox"/> Protect Self<br>Auto-protection                                     | <input checked="" type="checkbox"/> Tactical Consideration<br>Considération tactique                |
| <input type="checkbox"/> Other<br>Autre   |   |

#### 5 B. Subject Behaviour Exhibited Comportement adopté par le sujet

- |   |   |
|---|---|
| <input type="radio"/> Cooperative<br>Coopératif             | <input checked="" type="radio"/> Assaultive<br>Agression                                  |
| <input type="radio"/> Passive Resistant<br>Résistant passif | <input type="radio"/> Grievous Bodily Harm or Death<br>Lésions corporelles graves ou mort |
| <input type="radio"/> Active Resistant<br>Résistant actif   |   |
| <input type="radio"/> Other<br>Autre                        |   |

#### 6 A. Subject Threat Cues Indices de menace de la part du sujet

Was the presence of a weapon or weapon of opportunity confirmed? ☐ Yes ☒ No  
Est-ce que la présence d'une arme ou d'une arme improvisée a été confirmée? ☐ Oui ☒ Non

#### 6 B. Perceived Influences Influences perçues

Was the subject perceived to be under any influences? ☐ Yes ☒ No  
Avez-vous eu l'impression que le sujet était sous certaines influences? ☐ Oui ☒ Non

#### 7. Officer Response - Intervention de l'agent

What techniques or tools were used? - Quelles techniques ou outils ont été employées?

##### A. Non-Weapon - Sans arme

- ☒ Physical Control (Soft)  
Contrôle physique (modéré)  
☐ Physical Control (Hard)  
Contrôle physique (intense)

##### B. Weapon - Arme

- ☐ Oleoresin Capsicum Spray  
Aérosol d'oléorésine capsicum  
☐ Impact Weapon/Baton  
Arme à impact/matraque  
☐ Duty Firearm  
Arme à feu de service  
☐ Other (specify)  
Autre (spécifier)

**8. Conveyance Information - Information sur le moyen de transport****Conveyance - Moyen de transport #1**

Mode - Moyen de transport

Highway

Type - Type

Walking illegally into Canada

Plate No. - N° de plaque

UNKNOWN

Country - Pays

United States

Prov./State - Prov./État

North Dakota

**9. Outcomes - Résultats**A. Did the encounter go to the ground?  
Y a-t-il eu un affrontement au sol?

Yes - Oui No - Non

☐☒

B. Person Injured - Personne blessée

Yes - Oui No - Non

Self - Soi-même

☐☒

CBSA Officer - Agent de l'ASFC

☒☐

Police Officer - Policier

☐☒

Subject - Sujet

☐☒

Third Party - Tierce partie

☐☒

Did serious injury and/or death result?

Y a-t-il eu des blessures graves ayant ou non  
causé la mort?

Yes - Oui No - Non

☐☒

Medical Attention (specify) - Soins médicaux (spécifier)

**10. Transport - Transport**

Transported by Whom - Transporté par qui

RCMP

Badge No. - N° d'insigne

Transported To - Transporté à/au

Approximate Time of Transfer - Temps approximatif du transfert

Commenced

01:35

Concluded

Fin

**11. Narrative - Exposé des faits**

Officers Involved (2):

 Role: Principal, Unit: Port of Entry  
 Role: Assisting, Unit: Port of Entry

Subject(s)(1):

Date: 2017/04/08

Time: 00:48

Location: Emerson, MB, POE.

**OFFICER(S) INVOLVED:**

- 
- 
- LAFRENAIS - Superintendent, Badge#: 14272 (Emerson)
- DORE - BSO, Badge#: 30124 (Emerson)
- DUNN - BSO, Badge#: 21358 (Emerson)
- DMITROWICZ - BSO, Badge#: 11734 (Emerson)
- STEINTHORSON - BSO, Badge#: 12018 (Emerson)

**SUBJECT(S) INVOLVED:**

**BACKGROUND INFORMATION:****ENVIRONMENTAL FACTORS:**

The incident took place at the port of Emerson, CBSA, MB. Specifically, the incident was in the traffic building of our traveller operations in Cell D137. At the time of my encounter with the PC in the area outside and inside the cells there were no adverse lighting or floor surface issues. Due to the time of the incident the traffic office was relatively quiet posing no issues with auditory factors.

Cell D137 was approximately 7x9ft with one bench in the back right corner opposite the cell door, one sink on the left hand side wall, adjacent to a toilet on the wall where the door opened to the cell.

The hallway leading to Cell D137 has many rooms on the opposite wall to where the cell is placed. On the opposing wall there are two interview rooms with two separate doors of entry, as well as an additional door leading to an office where a Superintendent is situated in the day. For the duration of our interaction the rooms on the opposing wall were not occupied. The distance between the entrance to the cell door and the wall behind us in the corridor is approximately 5-6ft wide. The cell door opens outward into the hallway to the right, obstructing the path of the hallway, with approximately 2-3ft of space available.

**SYNOPSIS OF THE INCIDENT:**

12. Officer - Agent

 _____ Signature	 2017/04/23 _____ Date
---	---------------------------------

13. Review and Sign Off - Examen et approbation

Blake PETERSON _____ Immediate Supervisor (print) - Supviseur immédiat (lettres moulées)	16580 _____ Badge No. - N° l'insigne
Blake PETERSON _____ Signature	2017/04/30 _____ Date

PENDING REVIEW

**Giolti, Patrizia**

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**From:** Giolti, Patrizia  
**Sent:** May 18, 2017 10:06 AM  
**To:** White, Lisa  
**Cc:** PRA-CBSA-Region, Communications; CBSA-ASFC-Media Relations  
**Subject:** CBC request

Hi Lisa – this is approved. Please note: the clarification: no one...until **this** processing is complete  
 Recommend keeping as is....please advise. Thanks, Pat

---

**From:** White, Lisa  
**Sent:** May 18, 2017 9:11 AM  
**To:** Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>  
**Subject:** Re: For awareness- CBC request

Pat this needs adjusted - CBC believe he was in Canada for while before rcmp got him - see mayor's comments.

To say no one gets in without being screened is misleading. Can we adjust?

Cbsa screens all individuals at the POE... no one is allowed in until process is complete

Sent from my BlackBerry 10 smartphone on the Rogers network.

---

**From:** PRA-CBSA-Region, Communications  
**Sent:** Thursday, May 18, 2017 7:01 AM  
**To:** Reimer, Luke; Callin, Jacqueline; Gaetz, Elise; White, Lisa; Leung, Alyssa; Staves, Samantha  
**Subject:** FW: For awareness- CBC request

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**From:** Giolti, Patrizia  
**Sent:** May-18-17 07:01:36 AM (UTC-07:00) Mountain Time (US & Canada)  
**To:** 'O'Nions, Christine (Christine.O'Nions@pco-bcp.gc.ca)'  
**Cc:** Lindblad, Anabel; PCO / BCP; CBSA-ASFC-Media Relations; PRA-CBSA-Region, Communications; Easton, Erika-Kirsten; Archipow, Nancy; Raider, Marc; CBSA-ASFC\_Issues\_Management-Gestion\_des\_questions; 'PS Issues (issues.enjeux@ps-sp.gc.ca)'  
**Subject:** For awareness- CBC request

Good morning, for your awareness, merci!

**Issue:** Asylum-seeker with serious criminality  
**Media:** [REDACTED] CBC Winnipeg

**Questions:** We have been told officials picked up a man from Cuba in Dominion City on Monday morning who was here illegally. Is this correct? We have been told this person would not be admissible under asylum-seeking rules in Canada because they have a criminal record. Can you please confirm this information?



**Response:**

It is not a practice of the CBSA to speak to any one individual person or file or entity.

We can tell you that when a person makes an asylum claim with the CBSA, our role is to determine the eligibility of the claim under the Immigration and Refugee Protection Act.

All persons seeking entry to Canada, including asylum claimants, are screened and subject to a risk assessment. No one enters Canada until this processing is completed.

For information on eligibility requirements, please contact Immigration, Refugees and Citizenship Canada.

**Giolti, Patrizia**

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**From:** Giolti, Patrizia  
**Sent:** May 18, 2017 08:50 AM  
**To:** White, Lisa  
**Subject:** RE: FOR EVP APPROVAL - CAT 3 - CBC media query - MB claimants with criminality

The different reasons for inadmiss: crim / serious crim / other....  
 It is bigger...

---

**From:** White, Lisa  
**Sent:** May 18, 2017 8:48 AM  
**To:** Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>  
**Subject:** Re: FOR EVP APPROVAL - CAT 3 - CBC media query - MB claimants with criminality

Which stats? From the 135 we released initially?

Sent from my BlackBerry 10 smartphone on the Rogers network.

---

**From:** Giolti, Patrizia  
**Sent:** Thursday, May 18, 2017 6:46 AM  
**To:** White, Lisa  
**Subject:** RE: FOR EVP APPROVAL - CAT 3 - CBC media query - MB claimants with criminality

Hi Lisa – update for you on this one: stats are being compiled...as soon as we have more, we will let you know. Pat

**Reporter/Media outlet:** [REDACTED] CBC News  
**Issue: Follow-up** - wants to know how many MB refugee claimants have criminality  
 Call received: Monday, May 8, 18:00 ET  
 Call deadline: ~~Friday, May 10, 14:00 ET~~ Extension provided

**Question:**

Have your people been able to go through those 135 files to find out how many of them had criminal records but were still allowed into Canada because they didn't meet the criteria of a public safety concern?

**Response:**

What we can tell you is that in Manitoba, from March 20 to April 30, 2017, of the 218 asylum claimants processed by the CBSA, there were 13 with minor or serious criminality.

Please refer to this link for more information on types of criminality as defined under the *Immigration and Refugee Protection Act*:

<http://laws-lois.justice.gc.ca/eng/acts/i-2.5/section-36.html>

**Background: For context only**

CBC National reporter [REDACTED] has interviewed the accused in the April 7, 2017 incident at POE Emerson and published story. Reporter is following up and asking how many of the 135 intercepted from March 20 to April 16 have criminality in their backgrounds. We do not have the statistics for these exact dates, however, we can provide the reporter with similar information on criminality for the number of claimants from March 20 to April 30, 2017. Please see proposed response below for approval. This data has been provided by Programs for a similar tasking by HQ (attached).

Reporter published a story on April 13 citing information provided by the CIU: "Nearly half of the asylum seekers crossing the Manitoba border illegally in the last few weeks are being detained because of serious criminal records." CBC published another story on April 19 where CBSA provided a response indicating from March 20 to April 16, 2017, the RCMP intercepted 135 people crossing illegally into Canada and of those, the CBSA detained three (3) individuals it determined to be a danger to the public.

**Gioliti, Patrizia**

---

**From:** Gioliti, Patrizia  
**Sent:** April 21, 2017 04:21 PM  
**To:** Archipow, Nancy  
**Cc:** Guibert-Wolff, Line; Dorion, Nicholas; Ngo, Sarah; PRA-CBSA-Region, Communications  
**Subject:** For DIR approval CAT 3 - CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hello Nancy – for your review and approval.  
 Interview request with CBS re asylum claimants. Chief Peters is MR experienced and in uniform.  
 Previously approved/used message.  
 Thanks!  
 \*for 1800 today or early Monday morning

Thanks!

**CBSA media opportunities – On camera interview at Emerson port of entry on asylum seekers - Manitoba  
 April 25, 2017**

**OPPORTUNITY**

CBS News is requesting an on-camera interview with a CBSA spokesperson at the Emerson port of entry on April 25. This will be a stand-up interview outside on port property where we will speak to our role at the port, the security screening process for refugee claimants and the process to determine eligibility of claimants to make a refugee claim in Canada. Since January, CBSA has been providing on-camera, radio and phone interviews about our role with claimants/asylum seekers entering Canada near the Emerson port of entry.

**OBJECTIVES**

To demonstrate the CBSA is open and transparent in providing details on its screening process for refugee claimants, as well as how the CBSA processes claimants and determines their eligibility to make a refugee claim in Canada.  
 To clarify the CBSA's role and jurisdiction at the port of entry.

**STRATEGIC CONSIDERATIONS**

As CBSA has granted several of these same types of interviews since the beginning of 2017, it could be deemed unusual to refuse this request from CBS News. An interview of the same type was provided to NBC News on February 21, 2017 at the Emerson port of entry. The interviews will be conducted by Chief Jeryn Peters, Southern Manitoba District, at the Emerson port of entry. The interview will be outside with the port of entry in the background. CBS News will not be allowed into the Emerson traffic

building. There will be onsite communication with CBSA management and BSOs to protect the privacy of travellers/claimants. CBS News will not be allowed to film travellers or claimants on CBSA property. This is the same format that was followed with the NBC interview. Additionally, Chief Peters has been briefed on the most recent issues surfacing at the Emerson port of entry which include the assault of a CBSA officer as well as the CIU's statement on asylum seekers with criminality.

## **SPOKESPERSON**

Chief Jeryn Peters, Southern Manitoba District, Emerson port of entry (uniformed spokesperson). Chief Peters is an experienced and media trained spokesperson.

## **ON-SITE SUPPORT:**

Jacqueline Callin, Regional Communications, on-site support

**DATE Tuesday April 25 at 1300 CT**

## **SCENARIO:**

Chief Jeryn Peters will speak about the CBSA's role in screening and the process for determining eligibility of claimants at the Emerson port of entry.

## **SPEAKING POINTS**

### CBSA's role and mandate:

The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry. Border security and integrity is a shared mandate between the CBSA and the RCMP.

### On security screening of claimants:

When the RCMP intercepts a person entering Canada illegally, the person will be taken to a CBSA location. All persons brought to the CBSA by RCMP are screened and subject to a risk assessment. No one leaves the CBSA's premises until processing is complete.

- CBSA's screening involves international and domestic database queries and interviews.
- Officers confirm identity through scanning travel documents and matching fingerprints to those already on file with United States agencies.
- Officers conduct criminal record checks using law enforcement (domestic and US) databases.
- Officers determine the claimant's status in other countries, including the United States.

- Officers research any information available on the claimant's history, family connections, and ties to Canada. Officers will ask who they are, where they came from, what their status is in the U.S., if they are facing a removal order in the U.S., etc.
- Officers examine any luggage or belongings in the claimant's possession at the time of entry, and retrieve identity documents.

### On determining eligibility of refugee claimants and processing claimants:

If the person makes a refugee claim, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act and the Canada-U.S. Safe Third Country Agreement. A claim may not be eligible for referral to the Immigration and Refugee Board of Canada (IRB) for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- If the officer determines that the person is eligible to make a claim, the claim is deferred inland for further CBSA processing before moving onward to the IRB. If the claim is deemed ineligible, the person may be removed.
- The IRB ultimately determines whether or not the person is granted refugee status. The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- Winnipeg is not always the claimant's final destination in Canada. If the claimant is reuniting with family in other parts of the country, their file is forwarded to the nearest CBSA/IRB office for final determination.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.
- The CBSA is well-positioned and experienced in processing high volumes of travellers. We continuously monitor our operations and adjust as required.
- The Emerson border crossing has received refugee claimants for many years. Officers are experienced and familiar with the ins and outs of effectively and efficiently processing claimants.
- Daily staffing levels can be adjusted quickly to a sudden influx of refugee claimants, to ensure that regular traveller and commercial traffic flow is not disrupted.

## Appendix A

### Accommodations at the Emerson port of entry:

The trailer is simply an extension of our waiting area with chairs and it is heated.

- Having the trailer on site at Emerson is the best solution from an operational perspective to facilitate efficient processing of claimants.
- While claimants are in processing, the trailer is an extension of our lobby area to accommodate larger groups who are awaiting the administrative part of their processing to be completed.
- There is a security presence on site when the trailer is in use.
- Water, blankets and other supplies are being provided to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

### On CIU comments re asylum seekers and criminality.

- The numbers provided by the Customs and Immigration Union (CIU) late last week are inaccurate. What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, the RCMP intercepted 135 people crossing illegally into Canada. Of those, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.
- The CBSA, working with its Government of Canada and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to this reality through the application of rigorous screening and standard processes to keep Canada safe.

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- I can confirm that a CBSA officer was assaulted by a traveller resisting arrest. The officer sustained minor injury but did not require further medical attention. Our officers have the training and tools to respond to these situations. The traveller was arrested and charged by RCMP. For more information please contact the RCMP.

### On Detentions - General:

- Making a refugee claim is not a reason for detention. Detention is designed to be a short-term solution and our numbers fluctuate daily. The regional CBSA office

can provide overall detention statistics on a monthly basis. Contact our media relations team for further information or to request statistics.

- For your further background, detention is a last resort and officers must always consider alternatives.
- The CBSA has the authority to detain a foreign national, in accordance with the Immigration and Refugee Protection Act, for the following reasons:
  - The person is unlikely to appear for removal or for a proceeding;
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  - To confirm/establish identity.
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For questions about asylum seeker numbers:

The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website. The website has numbers from January to March 2017. For questions or numbers outside of these dates, please contact our regional communications team.

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**Giolti, Patrizia**

---

**From:** Giolti, Patrizia  
**Sent:** April 24, 2017 04:32 PM  
**To:** Namiesniowski, Tina  
**Cc:** Ossowski, John; Garbers, Raquel; Maisonneuve, Mélanie; Mackenzie, Joey; Brunatti, Andrew; Guibert-Wolff, Line; Dorion, Nicholas; PRA-CBSA-Region, Communications; Archipow, Nancy; Easton, Erika-Kirsten  
**Subject:** For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hello for EVP review and approval.

We have used these messages before; the spokesperson is media trained and we will add one additional comment to supplement our message – along the lines of: most persons are documented, have been in the US so have already been security screened in the US as well. (we will forward this added bullet as soon as developed).

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Patrizia

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**Giolto, Patrizia**

---

**From:** Giolto, Patrizia  
**Sent:** April 25, 2017 11:09 AM  
**To:** Maisonneuve, Mélanie  
**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Merci Melanie – will do...on another note, the 'quasi tech briefing'...any issues? Merci and will report back re partner input.

---

**From:** Maisonneuve, Mélanie  
**Sent:** April 25, 2017 11:05 AM  
**To:** Giolto, Patrizia <Patrizia.Giolto@cbsa-asfc.gc.ca>  
**Cc:** Garbers, Raquel <Raquel.Garbers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Guibert-Wolff, Line <Line.Guibert-Wolff@cbsa-asfc.gc.ca>; Dorion, Nicholas <Nicholas.Dorion@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>  
**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Patrizia,

In regards to this request, we would like Comms to reach out to IRCC, PCO and MinO to confirm that they are comfortable with this approach (on-camera vs. providing written response) as well as with the lines outlined below. Please loop back with us once that's done.

Many thanks.  
 Mélanie

---

**From:** Giolto, Patrizia  
**Sent:** April 24, 2017 4:32 PM  
**To:** Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>  
**Cc:** Ossowski, John <John.Ossowski@cbsa-asfc.gc.ca>; Garbers, Raquel <Raquel.Garbers@cbsa-asfc.gc.ca>; Maisonneuve, Mélanie <Melanie.Maisonneuve@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Guibert-Wolff, Line <Line.Guibert-Wolff@cbsa-asfc.gc.ca>; Dorion, Nicholas <Nicholas.Dorion@cbsa-asfc.gc.ca>; PRA-CBSA-Region, Communications <prairiemediac@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>  
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- For more information on detention, please visit the CBSA website sections on Arrests, detentions and removals and Detentions.

### For questions about asylum seeker numbers:

The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website. The website has numbers from January to March 2017. For questions or numbers outside of these dates, please contact our regional communications team.

For questions about interceptions between ports of entry, please contact the RCMP as they are responsible for the enforcing the law between ports of entry.

**Giolti, Patrizia**

---

**From:** Giolti, Patrizia  
**Sent:** April 25, 2017 11:29 AM  
**To:** Easton, Erika-Kirsten  
**Cc:** Raider, Marc; Archipow, Nancy  
**Subject:** RE: ADVICE PLS - EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers

Ok we are moving it but EVP is asking for IRCC, PCO and MO approval first (are they ok with us proceeding) before we get CBSA approval....  
 Have advised region and checking with partners...

---

**From:** Easton, Erika-Kirsten  
**Sent:** April 25, 2017 11:27 AM  
**To:** Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>  
**Cc:** Raider, Marc <Marc.Raider@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>  
**Subject:** FW: ADVICE PLS - EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers  
**Importance:** High

Pat – what is the status of this request? Where is in the approval chain? Let's expedite pls.

Erika-Kirsten Easton  
 Director General – Communications, Corporate Affairs Branch  
 Canada Border Services Agency / Government of Canada  
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tel: 613-946-4875 / Mobile : [REDACTED]  
 \*\*\*New BB PIN: [REDACTED]

Directrice générale – Communications, Direction générale des services intégrés  
 Agence des services frontaliers du Canada / Gouvernement du Canada  
Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tél. : 613-946-4875 / Mobile : [REDACTED]  
 \*\*\*Nouveau NIP de BB : [REDACTED]

---

**From:** Scoville, Kim  
**Sent:** April 25, 2017 11:26 AM  
**To:** Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>  
**Cc:** Xavier, Caroline <Caroline.Xavier@cbsa-asfc.gc.ca>; Cloutier, Jacques <Jacques.Cloutier@cbsa-asfc.gc.ca>  
**Subject:** FW: ADVICE PLS - EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers  
**Importance:** High

Any chance we can get this process expedited??? We are running out of time in the Region to meet the request of CBS News.....

Kim.

**From:** White, Lisa  
**Sent:** April 25, 2017 10:24 AM  
**To:** Scoville, Kim <[Kim.Scoville@cbsa-asfc.gc.ca](mailto:Kim.Scoville@cbsa-asfc.gc.ca)>; Vanrobaeys, Michelle <[Michelle.Vanrobaeys@cbsa-asfc.gc.ca](mailto:Michelle.Vanrobaeys@cbsa-asfc.gc.ca)>  
**Cc:** Bremault, Yvonne <[Yvonne.Bremault@cbsa-asfc.gc.ca](mailto:Yvonne.Bremault@cbsa-asfc.gc.ca)>; Wozny, Brad <[Brad.Wozny@cbsa-asfc.gc.ca](mailto:Brad.Wozny@cbsa-asfc.gc.ca)>  
**Subject:** ADVICE PLS - EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers  
**Importance:** High

We are likely going to cancel CBS News interview scheduled for 1pm CT. Unless you want me to wait for IRCC, MO and PCO to respond.  
 Issue/cause for delay was the approval of our media lines re: screening of claimants.

Lisa White  
 Assistant Director Communications, Prairie Region, Operations Branch  
 Canada Border Services Agency / Government of Canada  
[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca) / Tel: 403-292-4011 / [REDACTED] / TTY: 866-335-3237

**Follow us on Twitter: @CanBorderPRA**

Directrice adjointe des communications, région des Prairies, Direction générale des opérations  
 Agence des services frontaliers du Canada / Gouvernement du Canada  
[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca) / Tél. : 403-292-4011 / [REDACTED] / ATS : 866-335-3237

**Suivez-nous sur Twitter: @FrontiereCanPRA**

**From:** White, Lisa  
**Sent:** April 25, 2017 9:18 AM  
**To:** Giolti, Patrizia <[Patrizia.Giolti@cbsa-asfc.gc.ca](mailto:Patrizia.Giolti@cbsa-asfc.gc.ca)>  
**Cc:** Callin, Jacqueline <[Jacqueline.Callin@cbsa-asfc.gc.ca](mailto:Jacqueline.Callin@cbsa-asfc.gc.ca)>; Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>; Dorion, Nicholas <[Nicholas.Dorion@cbsa-asfc.gc.ca](mailto:Nicholas.Dorion@cbsa-asfc.gc.ca)>; Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Ngo, Sarah <[Sarah.Ngo@cbsa-asfc.gc.ca](mailto:Sarah.Ngo@cbsa-asfc.gc.ca)>  
**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers

Tks Pat. We need at least 90 minutes for travel time, and time to prep our spokes. We also have 6 claimants at the POE right now which we also need time to talk to the operation about logistics and timing/delaying them and the NGOs arrival.  
 Jacque must be on the road at 10:30am CT.

So, given this I think we should cancel - unless you can get this back very quickly.

Lisa White

Assistant Director Communications, Prairie Region, Operations Branch  
Canada Border Services Agency / Government of Canada

[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca) / Tel: 403-292-4011 / [REDACTED] / TTY: 866-335-3237

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Agence des services frontaliers du Canada / Gouvernement du Canada

[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca) / Tél. : 403-292-4011 / [REDACTED] / ATS : 866-335-3237

**Suivez-nous sur Twitter: @FrontiereCanPRA**

---

**From:** Giolti, Patrizia

**Sent:** April 25, 2017 9:12 AM

**To:** White, Lisa <[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca)>

**Cc:** Callin, Jacqueline <[Jacqueline.Callin@cbsa-asfc.gc.ca](mailto:Jacqueline.Callin@cbsa-asfc.gc.ca)>; Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>; Dorion, Nicholas <[Nicholas.Dorion@cbsa-asfc.gc.ca](mailto:Nicholas.Dorion@cbsa-asfc.gc.ca)>; Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Ngo, Sarah <[Sarah.Ngo@cbsa-asfc.gc.ca](mailto:Sarah.Ngo@cbsa-asfc.gc.ca)>

**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers

Hi Lisa, EVP has asked we run by IRCC, PCO and MO for any concerns with proceeding...may not happen in the next 10...

Please advise what you would like us to do....

Pat

---

**From:** White, Lisa

**Sent:** April 25, 2017 11:09 AM

**To:** Callin, Jacqueline <[Jacqueline.Callin@cbsa-asfc.gc.ca](mailto:Jacqueline.Callin@cbsa-asfc.gc.ca)>; Giolti, Patrizia <[Patrizia.Giolto@cbsa-asfc.gc.ca](mailto:Patrizia.Giolto@cbsa-asfc.gc.ca)>; CBSA-ASFC-Media Relations <[Media.Relations@cbsa-asfc.gc.ca](mailto:Media.Relations@cbsa-asfc.gc.ca)>; Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>

**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers

Hi Pat/Hi Line

We already past our go time. We will have to cancel this unless we have approval in the next 10 minutes. Jacque has to get going.

Tks

Lisa

Lisa White

Assistant Director Communications, Prairie Region, Operations Branch  
Canada Border Services Agency / Government of Canada

[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca) / Tel: 403-292-4011 / [REDACTED] / TTY: 866-335-3237

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**Suivez-nous sur Twitter: @FrontiereCanPRA**

---

**From:** Callin, Jacqueline

**Sent:** April 25, 2017 9:07 AM

**To:** White, Lisa <[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca)>

**Subject:** FW: For EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers

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**From:** Giolti, Patrizia

**Sent:** April 25, 2017 6:48 AM

**To:** Callin, Jacqueline <[Jacqueline.Callin@cbsa-asfc.gc.ca](mailto:Jacqueline.Callin@cbsa-asfc.gc.ca)>; Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>; White, Lisa <[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca)>

**Cc:** CBSA-ASFC-Media Relations <[Media.Relations@cbsa-asfc.gc.ca](mailto:Media.Relations@cbsa-asfc.gc.ca)>

**Subject:** Re: For EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers

The products are with EVP - we will advise as soon as we get an update.

---

**From:** Callin, Jacqueline

**Sent:** Tuesday, April 25, 2017 7:37 AM

**To:** Guibert-Wolff, Line; White, Lisa; Giolti, Patrizia

**Cc:** CBSA-ASFC-Media Relations

**Subject:** Re: For EVP approval- CBS News on-camera interview request - Tues April 25p - EMERSON - Asylum Seekers

Please seek approval by 10am ET, I will leave the office by 10:30 ET to allow for extra travel and spokes prep time.

Sent from my BlackBerry 10 smartphone on the Rogers network.

---

**From:** Guibert-Wolff, Line

**Sent:** Monday, April 24, 2017 5:58 PM

**To:** White, Lisa

**Cc:** CBSA-ASFC-Media Relations; Callin, Jacqueline

**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

So noted.



**Line A. Guibert-Wolff**

Media Spokesperson | Porte-parole

Corporate Affairs Branch | Direction générales des services intégrés

Canada Border Services Agency | Agence des services frontaliers du Canada

Government of Canada | Gouvernement du Canada

[line.guibert-Wolff@cbsa-asfc.gc.ca](mailto:line.guibert-Wolff@cbsa-asfc.gc.ca)

Tel | Tél. : 613-952-0522 / Facsimile | Télécopieur 613-952-1797

Teletypewriter | Téléimprimeur 1-866-335-3237

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**From:** White, Lisa**Sent:** April 24, 2017 6:57 PM**To:** Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>**Cc:** CBSA-ASFC-Media Relations <[Media.Relations@cbsa-asfc.gc.ca](mailto:Media.Relations@cbsa-asfc.gc.ca)>; Callin, Jacqueline <[Jacqueline.Callin@cbsa-asfc.gc.ca](mailto:Jacqueline.Callin@cbsa-asfc.gc.ca)>**Subject:** Re: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Merci Line -

Pls note we are leaving for Emerson tmw at 10am CT/11am ET.

Sent from my BlackBerry 10 smartphone on the Rogers network.

---

**From:** PRA-CBSA-Region, Communications**Sent:** Monday, April 24, 2017 4:55 PM**To:** Reimer, Luke; Callin, Jacqueline; Gaetz, Elise; White, Lisa; Leung, Alyssa; Staves, Samantha**Subject:** FW: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

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**From:** Guibert-Wolff, Line**Sent:** April-24-17 05:55:05 PM (UTC-06:00) Central Time (US & Canada)**To:** PRA-CBSA-Region, Communications**Cc:** CBSA-ASFC-Media Relations**Subject:** FW: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Keeping you posted, please see the EVP's comments below.

Thank you.

**Line A. Guibert-Wolff**



Media Spokesperson | Porte-parole  
 Corporate Affairs Branch | Direction générales des services intégrés  
 Canada Border Services Agency | Agence des services frontaliers du  
 Canada  
 Government of Canada | Gouvernement du Canada  
[line.guibert-Wolff@cbsa-asfc.gc.ca](mailto:line.guibert-Wolff@cbsa-asfc.gc.ca)  
 Tel | Tél. : 613-952-0522 / Facsimile | Télécopieur 613-952-1797  
 Teletypewriter | Télécopieur 1-866-335-3237

---

**From:** Maisonneuve, Mélanie  
**Sent:** April 24, 2017 6:52 PM  
**To:** Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>  
**Cc:** CBSA-ASFC-Media Relations <[Media.Relations@cbsa-asfc.gc.ca](mailto:Media.Relations@cbsa-asfc.gc.ca)>  
**Subject:** Re: For EVP approval- CBS News on-camera interview request - Tues April 25  
 - EMERSON - Asylum Seekers

Merci de l'info supplémentaire. We will get back to you in the morning as we need to discuss further. Thanks!

Sent from my BlackBerry 10 smartphone on the Rogers network.

---

**From:** Guibert-Wolff, Line  
**Sent:** Monday, April 24, 2017 6:22 PM  
**To:** Maisonneuve, Mélanie  
**Cc:** CBSA-ASFC-Media Relations  
**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hi Melanie,

With the exception of what is outlined red, the Prairie region confirms they have always used these MLS since they started addressing the influx of media calls on asylum claims.

Also, please see attached. The EVP has approved these lines back in March 2017. Please let me know if I can be of assistance.

Thank you.

**Line A. Guibert-Wolff**  
 Media Spokesperson | Porte-parole  
 Corporate Affairs Branch | Direction générales des services intégrés  
 Canada Border Services Agency | Agence des services frontaliers du

Canada

Government of Canada | Gouvernement du Canada

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**From:** Maisonneuve, Mélanie

**Sent:** April-24-17 05:22:21 PM (UTC-05:00) Eastern Time (US & Canada)

**To:** Giolti, Patrizia

**Cc:** CBSA-ASFC-Media Relations

**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Patrizia,

Will need to get back to you on this one; we need to discuss internally.

In regards to highlighted lines below, when/how were they approved. We don't recall them in the context of asylum claimants. Also, have we used them before?

Many thanks.

Mélanie

---

**From:** Giolti, Patrizia

**Sent:** April 24, 2017 4:32 PM

**To:** Namiesniowski, Tina <[Tina.Namiesniowski@cbsa-asfc.gc.ca](mailto:Tina.Namiesniowski@cbsa-asfc.gc.ca)>

**Cc:** Ossowski, John <[John.Ossowski@cbsa-asfc.gc.ca](mailto:John.Ossowski@cbsa-asfc.gc.ca)>; Garbers, Raquel

<[Raquel.Garbers@cbsa-asfc.gc.ca](mailto:Raquel.Garbers@cbsa-asfc.gc.ca)>; Maisonneuve, Mélanie

<[Melanie.Maisonneuve@cbsa-asfc.gc.ca](mailto:Melanie.Maisonneuve@cbsa-asfc.gc.ca)>; Mackenzie, Joey <[Joey.Mackenzie@cbsa-asfc.gc.ca](mailto:Joey.Mackenzie@cbsa-asfc.gc.ca)>;

Brunatti, Andrew <[Andrew.Brunatti@cbsa-asfc.gc.ca](mailto:Andrew.Brunatti@cbsa-asfc.gc.ca)>; Guibert-Wolff, Line

<[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>; Dorion, Nicholas <[Nicholas.Dorion@cbsa-asfc.gc.ca](mailto:Nicholas.Dorion@cbsa-asfc.gc.ca)>;

PRA-CBSA-Region, Communications <[priariemedia@cbsa-asfc.gc.ca](mailto:priariemedia@cbsa-asfc.gc.ca)>;

Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Easton, Erika-Kirsten <[ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca](mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca)>

**Subject:** For EVP approval- CBS News on-camera interview request - Tues April 25 -

EMERSON - Asylum Seekers

Hello for EVP review and approval.

We have used these messages before; the spokesperson is media trained and we will add one additional comment to supplement our message – along the lines of: most persons are documented, have been in the US so have already been security screened in the US as well. (we will forward this added bullet as soon as developed).

Many thanks, any questions in the interim, please let us know.

Patrizia

\*interview is Tuesday afternoon

**CBSA media opportunities – On camera interview at Emerson port of entry on asylum seekers - Manitoba  
April 25, 2017**

**OPPORTUNITY**

CBS News is requesting an on-camera interview with a CBSA spokesperson at the Emerson port of entry on April 25. This will be a stand-up interview outside on port property where we will speak to our role at the port, the security screening process for refugee claimants and the process to determine eligibility of claimants to make a refugee claim in Canada. Since January, CBSA has been providing on-camera, radio and phone interviews about our role with claimants/asylum seekers entering Canada near the Emerson port of entry.

**OBJECTIVES**

To demonstrate the CBSA is open and transparent in providing details on its screening process for refugee claimants, as well as how the CBSA processes claimants and determines their

eligibility to make a refugee claim in Canada.

To clarify the CBSA's role and jurisdiction at the port of entry.

**STRATEGIC CONSIDERATIONS**

As CBSA has granted several of these same types of interviews since the beginning of 2017, it could be deemed unusual to refuse this request from CBS News. An interview of the same type was provided to NBC News on February 21, 2017 at the Emerson port of entry. The interviews will be conducted by Chief Jeryn Peters, Southern Manitoba District, at the Emerson port of entry. The interview will be outside with the port of entry in the background. CBS News will not be allowed into the Emerson traffic building. There will be onsite communication with CBSA management and BSOs to protect the privacy of travellers/claimants. CBS News will not be allowed to film travellers or claimants on CBSA property. This is the same format that was followed with the NBC interview. Additionally, Chief Peters has been briefed on the most recent issues surfacing at the Emerson port of entry which include the assault of a CBSA officer as well as the CIU's statement on asylum seekers with criminality.

**SPOKESPERSON**

Chief Jeryn Peters, Southern Manitoba District, Emerson port of entry (uniformed spokesperson). Chief Peters is an experienced and media trained spokesperson.

**ON-SITE SUPPORT:**

Jacqueline Callin, Regional Communications, on-site support

**DATE Tuesday April 25 at 1300 CT**

## **SCENARIO:**

Chief Jeryn Peters will speak about the CBSA's role in screening and the process for determining eligibility of claimants at the Emerson port of entry.

## **SPEAKING POINTS**

### CBSA's role and mandate:

The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry. Border security and integrity is a shared mandate between the CBSA and the RCMP.

### On security screening of claimants:

When the RCMP intercepts a person entering Canada illegally, the person will be taken to a CBSA location. All persons brought to the CBSA by RCMP are screened and subject to a risk assessment. No one leaves the CBSA's premises until processing is complete.

- CBSA's screening involves international and domestic database queries and interviews.
- Officers confirm identity through scanning travel documents and matching fingerprints to those already on file with United States agencies.
- Officers conduct criminal record checks using law enforcement (domestic and US) databases.
- Officers determine the claimant's status in other countries, including the United States.
- Officers research any information available on the claimant's history, family connections, and ties to Canada. Officers will ask who they are, where they came from, what their status is in the U.S., if they are facing a removal order in the U.S., etc.
- Officers examine any luggage or belongings in the claimant's possession at the time of entry, and retrieve identity documents.

### On determining eligibility of refugee claimants and processing claimants:

If the person makes a refugee claim, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act and the Canada-U.S. Safe Third Country Agreement. A claim may not be eligible for referral to the Immigration and Refugee Board of Canada (IRB) for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- If the officer determines that the person is eligible to make a claim, the claim is deferred inland for further CBSA processing before moving onward to the IRB. If the claim is deemed ineligible, the person may be removed.
- The IRB ultimately determines whether or not the person is granted refugee status. The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- Winnipeg is not always the claimant's final destination in Canada. If the claimant is reuniting with family in other parts of the country, their file is forwarded to the nearest CBSA/IRB office for final determination.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.
- The CBSA is well-positioned and experienced in processing high volumes of travellers. We continuously monitor our operations and adjust as required.
- The Emerson border crossing has received refugee claimants for many years. Officers are experienced and familiar with the ins and outs of effectively and efficiently processing claimants.
- Daily staffing levels can be adjusted quickly to a sudden influx of refugee claimants, to ensure that regular traveller and commercial traffic flow is not disrupted.

## **Appendix A**

### **Accommodations at the Emerson port of entry:**

The trailer is simply an extension of our waiting area with chairs and it is heated.

- Having the trailer on site at Emerson is the best solution from an operational perspective to facilitate efficient processing of claimants.

- While claimants are in processing, the trailer is an extension of our lobby area to accommodate larger groups who are awaiting the administrative part of their processing to be completed.
- There is a security presence on site when the trailer is in use.
- Water, blankets and other supplies are being provided to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

#### On CIU comments re asylum seekers and criminality.

- What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, of 135 persons processed by the CBSA at the Emerson port of entry seeking to make a refugee claim, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.
- The CBSA, working with its Government of Canada and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to this reality through the application of rigorous screening and standard processes to keep Canada safe.

#### On recent assault of a CBSA officer

- I can confirm that a CBSA officer was assaulted by a traveller resisting arrest. The officer sustained minor injury but did not require further medical attention. Our officers have the training and tools to respond to these situations. The traveller was arrested and charged by RCMP. For more information please contact the RCMP.

#### On Detentions - General:

- Making a refugee claim is not a reason for detention. Detention is designed to be a short-term solution and our numbers fluctuate daily. The regional CBSA office can provide overall detention statistics on a monthly basis. Contact our media relations team for further information or to request statistics.



- For your further background, detention is a last resort and officers must always consider alternatives.
- The CBSA has the authority to detain a foreign national, in accordance with the Immigration and Refugee Protection Act, for the following reasons:
  - The person is unlikely to appear for removal or for a proceeding;
  - The person is a danger to the public;
  - To confirm/establish identity.
- All detentions are reviewed after 48hrs, 7 days, and then every 30 days by the Immigration and Refugee Board of Canada (IRB).
- While the CBSA will present evidence in support of detention, the IRB ultimately decides whether detention continues or if an individual should be released and whether or not terms and conditions should be applied.
- For more information on detention, please visit the CBSA website sections on Arrests, detentions and removals and Detentions.

For questions about asylum seeker numbers:

The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website. The website has numbers from January to March 2017. For questions or numbers outside of these dates, please contact our regional communications team.

For questions about interceptions between ports of entry, please contact the RCMP as they are responsible for the enforcing the law between ports of entry.

**Giolti, Patrizia**

---

**From:** Giolti, Patrizia  
**Sent:** April 25, 2017 12:41 PM  
**To:** 'O'Nions, Christine'  
**Cc:** Lindblad, Anabel: PCO / BCP; Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; White, Lisa; Callin, Jacqueline  
**Subject:** RE: CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hello both MO and IRCC have given us the green light...any PCO concerns? merci

-----Original Message-----

**From:** O'Nions, Christine [mailto:Christine.O'Nions@pco-bcp.gc.ca]  
**Sent:** April 25, 2017 11:47 AM  
**To:** Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>  
**Cc:** Lindblad, Anabel: PCO / BCP <anabel.lindblad@pco-bcp.gc.ca>; Guibert-Wolff, Line <Line.Guibert-Wolff@cbsa-asfc.gc.ca>; Dorion, Nicholas <Nicholas.Dorion@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; White, Lisa <Lisa.White@cbsa-asfc.gc.ca>; Callin, Jacqueline <Jacqueline.Callin@cbsa-asfc.gc.ca>  
**Subject:** Re: CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Checking

Christine  
 613 853-1042

On Apr 25, 2017, at 11:39 AM, Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca<mailto:Patrizia.Giolti@cbsa-asfc.gc.ca>> wrote:

Hello Christine, we are aiming to accommodate this interview this afternoon – any concerns from a PCO angle? Please advise so we may coordinate. Thanks, Pat

\*interview is Tuesday/today afternoon

CBSA media opportunities – On camera interview at Emerson port of entry on asylum seekers - Manitoba

April 25, 2017

#### OPPORTUNITY

CBS News is requesting an on-camera interview with a CBSA spokesperson at the Emerson port of entry on April 25. This will be a stand-up interview outside on port property where we will speak to our role at the port, the security screening



process for refugee claimants and the process to determine eligibility of claimants to make a refugee claim in Canada. Since January, CBSA has been providing on-camera, radio and phone interviews about our role with claimants/asylum seekers entering Canada near the Emerson port of entry.

## OBJECTIVES

To demonstrate the CBSA is open and transparent in providing details on its screening process for refugee claimants, as well as how the CBSA processes claimants and determines their

eligibility to make a refugee claim in Canada.

To clarify the CBSA's role and jurisdiction at the port of entry.

## STRATEGIC CONSIDERATIONS

As CBSA has granted several of these same types of interviews since the beginning of 2017, it could be deemed unusual to refuse this request from CBS News. An interview of the same type was provided to NBC News on February 21, 2017 at the Emerson port of entry. The interviews will be conducted by Chief Jeryn Peters, Southern Manitoba District, at the Emerson port of entry. The interview will be outside with the port of entry in the background. CBS News will not be allowed into the Emerson traffic building. There will be onsite communication with CBSA management and BSOs to protect the privacy of travellers/claimants. CBS News will not be allowed to film travellers or claimants on CBSA property. This is the same format that was followed with the NBC interview. Additionally, Chief Peters has been briefed on the most recent issues surfacing at the Emerson port of entry which include the assault of a CBSA officer as well as the CIU's statement on asylum seekers with criminality.

## SPOKESPERSON

Chief Jeryn Peters, Southern Manitoba District, Emerson port of entry (uniformed spokesperson). Chief Peters is an experienced and media trained spokesperson.

## ON-SITE SUPPORT:

Jacqueline Callin, Regional Communications, on-site support

DATE Tuesday April 25 at 1300 CT

## SCENARIO:

Chief Jeryn Peters will speak about the CBSA's role in screening and the process for determining eligibility of claimants at the Emerson port of entry.

## SPEAKING POINTS

### CBSA's role and mandate:

The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry. Border security and integrity is a shared mandate between the CBSA and the RCMP.

### On security screening of claimants:

When the RCMP intercepts a person entering Canada illegally, the person will be taken to a CBSA location. All persons brought to the CBSA by RCMP are screened and subject to a risk assessment. No one leaves the CBSA's premises until processing is complete.

- CBSA's screening involves international and domestic database queries and interviews.
- Officers confirm identity through scanning travel documents and matching fingerprints to those already on file with United States agencies.
- Officers conduct criminal record checks using law enforcement (domestic and US) databases.
- Officers determine the claimant's status in other countries, including the United States.
- Officers research any information available on the claimant's history, family connections, and ties to Canada. Officers will ask who they are, where they came from, what their status is in the U.S., if they are facing a removal order in the U.S., etc.
- Officers examine any luggage or belongings in the claimant's possession at the time of entry, and retrieve identity documents.

### On determining eligibility of refugee claimants and processing claimants:

If the person makes a refugee claim, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act and the Canada-U.S. Safe Third Country Agreement. A claim may not be eligible for referral to the Immigration and Refugee Board of Canada (IRB) for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- If the officer determines that the person is eligible to make a claim, the claim is deferred inland for further CBSA processing before moving onward to the IRB. If the claim is deemed ineligible, the person may be removed.
- The IRB ultimately determines whether or not the person is granted refugee status. The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- Winnipeg is not always the claimant's final destination in Canada. If the claimant is reuniting with family in other parts of the country, their file is forwarded to the nearest CBSA/IRB office for final determination.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.
- The CBSA is well-positioned and experienced in processing high volumes of travellers. We continuously monitor our operations and adjust as required.
- The Emerson border crossing has received refugee claimants for many years. Officers are experienced and familiar with the ins and outs of effectively and efficiently processing claimants.
- Daily staffing levels can be adjusted quickly to a sudden influx of refugee claimants, to ensure that regular traveller and commercial traffic flow is not disrupted.

## Appendix A

### Accommodations at the Emerson port of entry:

The trailer is simply an extension of our waiting area with chairs and it is heated.

- Having the trailer on site at Emerson is the best solution from an operational perspective to facilitate efficient processing of claimants.
- While claimants are in processing, the trailer is an extension of our lobby area to accommodate larger groups who are awaiting the administrative part of their processing to be completed.
- There is a security presence on site when the trailer is in use.
- Water, blankets and other supplies are being provided to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

On CIU comments re asylum seekers and criminality.

- What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, of 135 persons processed by the CBSA at the Emerson port of entry seeking to make a refugee claim, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.
- The CBSA, working with its Government of Canada and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to this reality through the application of rigorous screening and standard processes to keep Canada safe.

On recent assault of a CBSA officer

- I can confirm that a CBSA officer was assaulted by a traveller resisting arrest. The officer sustained minor injury but did not require further medical attention. Our officers have the training and tools to respond to these situations. The traveller was arrested and charged by RCMP. For more information please contact the RCMP.

On Detentions - General:

- Making a refugee claim is not a reason for detention. Detention is designed to be a short-term solution and our numbers fluctuate daily. The regional CBSA office can provide overall detention statistics on a monthly basis. Contact our media relations team for further information or to request statistics.
- For your further background, detention is a last resort and officers must always consider alternatives.
- The CBSA has the authority to detain a foreign national, in accordance with the Immigration and Refugee Protection Act, for the following reasons:
  - o The person is unlikely to appear for removal or for a proceeding;
  - o The person is a danger to the public;
  - o To confirm/establish identity.

- All detentions are reviewed after 48hrs, 7 days, and then every 30 days by the Immigration and Refugee Board of Canada (IRB).
- While the CBSA will present evidence in support of detention, the IRB ultimately decides whether detention continues or if an individual should be released and whether or not terms and conditions should be applied.
- For more information on detention, please visit the CBSA website sections on Arrests, detentions and removals and Detentions.

For questions about asylum seeker numbers:

The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website<<http://www.cic.gc.ca/english/refugees/asylum-claims-made-in-canada.asp>>. The website has numbers from January to March 2017. For questions or numbers outside of these dates, please contact our regional communications team.

For questions about interceptions between ports of entry, please contact the RCMP as they are responsible for the enforcing the law between ports of entry.

**Giolti, Patrizia**

---

**From:** Giolti, Patrizia  
**Sent:** April 25, 2017 01:17 PM  
**To:** Maisonneuve, Mélanie  
**Cc:** Garbers, Raquel; Mackenzie, Joey; Brunatti, Andrew; Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; Easton, Erika-Kirsten; PRA-CBSA-Region, Communications  
**Subject:** Re: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

All partners ok to proceed. Tks

---

**From:** Giolti, Patrizia  
**Sent:** Tuesday, April 25, 2017 12:40 PM  
**To:** Maisonneuve, Mélanie  
**Cc:** Garbers, Raquel; Mackenzie, Joey; Brunatti, Andrew; Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; Easton, Erika-Kirsten; Communications PRA-CBSA-Region (prairiemedi@cbsa-asfc.gc.ca)  
**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hello – have received ok from IRCC and MO. Just followed-up with PCO.  
 Thanks, Pat

---

**From:** Maisonneuve, Mélanie  
**Sent:** April 25, 2017 11:05 AM  
**To:** Giolti, Patrizia <Patrizia.Giolti@cbsa-asfc.gc.ca>  
**Cc:** Garbers, Raquel <Raquel.Garbers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Guibert-Wolff, Line <Line.Guibert-Wolff@cbsa-asfc.gc.ca>; Dorion, Nicholas <Nicholas.Dorion@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>  
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Patrizia,

In regards to this request, we would like Comms to reach out to IRCC, PCO and MinO to confirm that they are comfortable with this approach (on-camera vs. providing written response) as well as with the lines outlined below. Please loop back with us once that's done.

Many thanks.  
 Mélanie

---

**From:** Giolti, Patrizia  
**Sent:** April 24, 2017 4:32 PM  
**To:** Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>  
**Cc:** Ossowski, John <John.Ossowski@cbsa-asfc.gc.ca>; Garbers, Raquel <Raquel.Garbers@cbsa-asfc.gc.ca>; Maisonneuve, Mélanie <Melanie.Maisonneuve@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Guibert-Wolff, Line

ASFC - Uniquement en vertu de la loi sur l'accès à l'information

<Line.Guibert-Wolff@cbsa-asfc.gc.ca>; Dorion, Nicholas <Nicholas.Dorion@cbsa-asfc.gc.ca>; PRA-CBSA-Region, Communications <prairiemediac@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>

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Hello for EVP review and approval.

We have used these messages before; the spokesperson is media trained and we will add one additional comment to supplement our message – along the lines of: most persons are documented, have been in the US so have already been security screened in the US as well. (we will forward this added bullet as soon as developed).

Many thanks, any questions in the interim, please let us know.

Patrizia

\*interview is Tuesday afternoon

**CBSA media opportunities – On camera interview at Emerson port of entry on asylum seekers - Manitoba  
April 25, 2017**

## **OPPORTUNITY**

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To demonstrate the CBSA is open and transparent in providing details on its screening process for refugee claimants, as well as how the CBSA processes claimants and determines their

eligibility to make a refugee claim in Canada.

To clarify the CBSA's role and jurisdiction at the port of entry.

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## **ON-SITE SUPPORT:**

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**DATE Tuesday April 25 at 1300 CT**

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## **Appendix A**

### **Accommodations at the Emerson port of entry:**

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**Giolto, Patrizia**

---

**From:** Giolto, Patrizia  
**Sent:** April 25, 2017 01:55 PM  
**To:** White, Lisa; Callin, Jacqueline  
**Cc:** Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; Easton, Erika-Kirsten; Ngo, Sarah; Scoville, Kim  
**Subject:** Re: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hi Lisa let us know how it goes.

---

**From:** Maisonneuve, Mélanie  
**Sent:** Tuesday, April 25, 2017 1:48 PM  
**To:** Giolto, Patrizia  
**Cc:** Garbers, Raquel; Mackenzie, Joey; Brunatti, Andrew; Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; Easton, Erika-Kirsten; PRA-CBSA-Region, Communications  
**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

OK. Approved.

---

**From:** Giolto, Patrizia  
**Sent:** April 25, 2017 1:17 PM  
**To:** Maisonneuve, Mélanie <Melanie.Maisonneuve@cbsa-asfc.gc.ca>  
**Cc:** Garbers, Raquel <Raquel.Garbers@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Guibert-Wolff, Line <Line.Guibert-Wolff@cbsa-asfc.gc.ca>; Dorion, Nicholas <Nicholas.Dorion@cbsa-asfc.gc.ca>; Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>; PRA-CBSA-Region, Communications <prairiemedi@cbsa-asfc.gc.ca>  
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**From:** Giolti, Patrizia

**Sent:** April 24, 2017 4:32 PM

**To:** Namiesniowski, Tina <Tina.Namiesniowski@cbsa-asfc.gc.ca>

**Cc:** Ossowski, John <John.Ossowski@cbsa-asfc.gc.ca>; Garbers, Raquel

<Raquel.Garbers@cbsa-asfc.gc.ca>; Maisonneuve, Mélanie

<Melanie.Maisonneuve@cbsa-asfc.gc.ca>; Mackenzie, Joey <Joey.Mackenzie@cbsa-

asfc.gc.ca>; Brunatti, Andrew <Andrew.Brunatti@cbsa-asfc.gc.ca>; Guibert-Wolff, Line

<Line.Guibert-Wolff@cbsa-asfc.gc.ca>; Dorion, Nicholas <Nicholas.Dorion@cbsa-

asfc.gc.ca>; PRA-CBSA-Region, Communications <prairiemediac@cbsa-asfc.gc.ca>;

Archipow, Nancy <Nancy.Archipow@cbsa-asfc.gc.ca>; Easton, Erika-Kirsten <ERIKA-

KIRSTEN.EASTON@cbsa-asfc.gc.ca>

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**April 25, 2017**

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## **STRATEGIC CONSIDERATIONS**

As CBSA has granted several of these same types of interviews since the beginning of 2017, it could be deemed unusual to refuse this request from CBS News. An interview of the same type was provided to NBC News on February 21, 2017 at the Emerson port of entry. The interviews will be conducted by Chief Jeryn Peters, Southern Manitoba District, at the Emerson port of entry. The interview will be outside with the port of entry in the background. CBS News will not be allowed into the Emerson traffic building. There will be onsite communication with CBSA management and BSOs to protect the privacy of travellers/claimants. CBS News will not be allowed to film travellers or claimants on CBSA property. This is the same format that was followed with the NBC interview. Additionally, Chief Peters has been briefed on the most recent issues surfacing at the Emerson port of entry which include the assault of a CBSA officer as well as the CIU's statement on asylum seekers with criminality.

## **SPOKESPERSON**

Chief Jeryn Peters, Southern Manitoba District, Emerson port of entry (uniformed spokesperson). Chief Peters is an experienced and media trained spokesperson.

## **ON-SITE SUPPORT:**

Jacqueline Callin, Regional Communications, on-site support

**DATE** Tuesday April 25 at 1300 CT

## **SCENARIO:**

Chief Jeryn Peters will speak about the CBSA's role in screening and the process for determining eligibility of claimants at the Emerson port of entry.



## **SPEAKING POINTS**

### CBSA's role and mandate:

The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry. Border security and integrity is a shared mandate between the CBSA and the RCMP.

### On security screening of claimants:

When the RCMP intercepts a person entering Canada illegally, the person will be taken to a CBSA location. All persons brought to the CBSA by RCMP are screened and subject to a risk assessment. No one leaves the CBSA's premises until processing is complete.

- CBSA's screening involves international and domestic database queries and interviews.
- Officers confirm identity through scanning travel documents and matching fingerprints to those already on file with United States agencies.
- Officers conduct criminal record checks using law enforcement (domestic and US) databases.
- Officers determine the claimant's status in other countries, including the United States.
- Officers research any information available on the claimant's history, family connections, and ties to Canada. Officers will ask who they are, where they came from, what their status is in the U.S., if they are facing a removal order in the U.S., etc.
- Officers examine any luggage or belongings in the claimant's possession at the time of entry, and retrieve identity documents.

### On determining eligibility of refugee claimants and processing claimants:

If the person makes a refugee claim, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act and the Canada-U.S. Safe Third Country Agreement. A claim may not be eligible for referral to the Immigration and Refugee Board of Canada (IRB) for various reasons, such as:



- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- If the officer determines that the person is eligible to make a claim, the claim is deferred inland for further CBSA processing before moving onward to the IRB. If the claim is deemed ineligible, the person may be removed.
- The IRB ultimately determines whether or not the person is granted refugee status. The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- Winnipeg is not always the claimant's final destination in Canada. If the claimant is reuniting with family in other parts of the country, their file is forwarded to the nearest CBSA/IRB office for final determination.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.
- The CBSA is well-positioned and experienced in processing high volumes of travellers. We continuously monitor our operations and adjust as required.
- The Emerson border crossing has received refugee claimants for many years. Officers are experienced and familiar with the ins and outs of effectively and efficiently processing claimants.
- Daily staffing levels can be adjusted quickly to a sudden influx of refugee claimants, to ensure that regular traveller and commercial traffic flow is not disrupted.

## **Appendix A**

### **Accommodations at the Emerson port of entry:**

The trailer is simply an extension of our waiting area with chairs and it is heated.

- Having the trailer on site at Emersion is the best solution from an operational perspective to facilitate efficient processing of claimants.
- While claimants are in processing, the trailer is an extension of our lobby area to accommodate larger groups who are awaiting the administrative part of their processing to be completed.
- There is a security presence on site when the trailer is in use.
- Water, blankets and other supplies are being provided to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

#### On CIU comments re asylum seekers and criminality.

- What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, of 135 persons processed by the CBSA at the Emerson port of entry seeking to make a refugee claim, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.
- The CBSA, working with its Government of Canada and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to this reality through the application of rigorous screening and standard processes to keep Canada safe.

#### On recent assault of a CBSA officer

- I can confirm that a CBSA officer was assaulted by a traveller resisting arrest. The officer sustained minor injury but did not require further medical attention. Our officers have the training and tools to respond to these situations. The traveller was arrested and charged by RCMP. For more information please contact the RCMP.

## On Detentions - General:

- Making a refugee claim is not a reason for detention. Detention is designed to be a short-term solution and our numbers fluctuate daily. The regional CBSA office can provide overall detention statistics on a monthly basis. Contact our media relations team for further information or to request statistics.
- For your further background, detention is a last resort and officers must always consider alternatives.
- The CBSA has the authority to detain a foreign national, in accordance with the Immigration and Refugee Protection Act, for the following reasons:
  - The person is unlikely to appear for removal or for a proceeding;
  - The person is a danger to the public;
  - To confirm/establish identity.
- All detentions are reviewed after 48hrs, 7 days, and then every 30 days by the Immigration and Refugee Board of Canada (IRB).
- While the CBSA will present evidence in support of detention, the IRB ultimately decides whether detention continues or if an individual should be released and whether or not terms and conditions should be applied.
- For more information on detention, please visit the CBSA website sections on Arrests, detentions and removals and Detentions.

### For questions about asylum seeker numbers:

The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website. The website has numbers from January to March 2017. For questions or numbers outside of these dates, please contact our regional communications team.

For questions about interceptions between ports of entry, please contact the RCMP as they are responsible for the enforcing the law between ports of entry.

## Easton, Erika-Kirsten

---

**From:** Namiesniowski, Tina  
**Sent:** May 10, 2017 09:35 PM  
**To:** Ngo, Sarah  
**Cc:** Ossowski, John; Garbers, Raquel; Mackenzie, Joey; Maisonneuve, Mélanie; CBSA-ASFC-Media Relations; Easton, Erika-Kirsten; Raider, Marc; Xavier, Caroline; Cloutier, Jacques; Cléroux, Julie; Bindner, Melissa; PRA-CBSA-Region, Communications; Brunatti, Andrew  
**Subject:** Re: FOR EVP APPROVAL - CAT 3 - Media Interview - German newspaper on Asylum Seekers in MB

Approved.

Sent from my BlackBerry 10 smartphone on the Rogers network.

---

**From:** Ngo, Sarah  
**Sent:** Wednesday, May 10, 2017 5:39 PM  
**To:** Namiesniowski, Tina  
**Cc:** Ossowski, John; Garbers, Raquel; Mackenzie, Joey; Maisonneuve, Mélanie; CBSA-ASFC-Media Relations; Easton, Erika-Kirsten; Raider, Marc; Xavier, Caroline; Cloutier, Jacques; Cléroux, Julie; Bindner, Melissa; PRA-CBSA-Region, Communications; Brunatti, Andrew  
**Subject:** FOR EVP APPROVAL - CAT 3 - Media Interview - German newspaper on Asylum Seekers in MB

Good afternoon EVP Namiesniowski,

For your approval by tomorrow (Thurs May 11) noon pls, below is an interview request from a German weekly newspaper regarding the asylum seeker situation at Emerson POE.

VP Ops, A/DG Comms and Prairie RDG have all approved. The lines below are based on what was previously approved for the interview with CBS News on April 25, 2017.

Grateful if you could advise by noon tomorrow whether we may proceed.

Thanks very much and have a good evening,  
 Sarah

---

**From:** Xavier, Caroline <Caroline.Xavier@cbsa-asfc.gc.ca>  
**Sent:** Wednesday, May 10, 2017 1:32 PM  
**To:** Ngo, Sarah; Cloutier, Jacques  
**Cc:** CBSA-ASFC-Media Relations; Cléroux, Julie; Bindner, Melissa; Raider, Marc; PRA-CBSA-Region, Communications; Brunatti, Andrew; Mackenzie, Joey; Maisonneuve, Mélanie; Easton, Erika-Kirsten  
**Subject:** RE: FOR VP APPROVAL - CAT 3 - Media Interview - German newspaper on Asylum Seekers in MB

Approved...thx

**Caroline Xavier**  
 Vice-President | Vice-Présidente  
 Operations Branch | Direction générale des opérations  
 Canada Border Services Agency | Agence des services frontaliers du Canada

18th Floor, 191 Laurier Ave. West | 18ième étage, 191 avenue Laurier ouest  
**613-952-5269** | facsimile / télécopieur 613-948-7130  
[Caroline.xavier@cbsa-asfc.gc.ca](mailto:Caroline.xavier@cbsa-asfc.gc.ca)

s.19(1)

## **MEDIA INTERVIEW REQUEST**

**Reporter:** [REDACTED]

**Outlet:** DIE ZEIT, German national weekly newspaper ("Die Zeit" translates into "The Times")

**Location:** Emerson POE

**Interview Time:** Friday May 12, at 16:00 EST (15:00 CST)

**Request:** general overview of claimants/asylum seekers at the Emerson POE

**CBSA spokesperson:** Chief Ben Tame, Southern Manitoba District, Emerson port of entry (uniformed spokesperson). Chief Tame is a media-trained spokesperson. Chief Tame is the key operational contact for this file and his area of responsibility is Emerson traffic operations.

**On-site support:** Jacqueline Callin, Prairie Regional Communications

**Seeking CBSA P.O. approval for this interview by Thursday, May 11 at 12:00 EST.**

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## **BACKGROUND:**

The weekly national German newspaper DIE ZEIT is requesting an interview with a CBSA spokesperson at the Emerson port of entry on Friday, May 12. This will be a sit-down interview in an office in Emerson's commercial building. We will speak to our role at the port of entry, our security screening process for claimants and our process to determine eligibility of claimants to make a refugee claim in Canada. Since January, CBSA has been providing interviews for all media formats/audiences (on-camera, radio and print/online) about our role with claimants/asylum seekers entering Canada near the Emerson port of entry.

DIE ZEIT (English version) translates to "The Time(s)." DIE ZEIT is an intellectual weekly news publication, print and online. The reporter (Jochen Bittner) was referred to CBSA Prairie region by the Canadian Embassy in Berlin. The reporter says he will also be interviewing the Manitoba Interfaith Immigration Council, the non-profit organization who assists refugees and immigrants in Manitoba, and possibly some claimants (likely through MB Interfaith). He has also contacted the RCMP for an interview.

## **OBJECTIVES**

To demonstrate the CBSA is open and transparent in providing details on its screening and processing of claimants, and determining their eligibility to make a refugee claim in Canada.

To clarify the CBSA's role and jurisdiction at the port of entry.

To underscore that security will not be compromised/all persons seeking entry are thoroughly screened.

## **STRATEGIC CONSIDERATIONS**

The interview will be conducted by Chief Ben Tame (media trained), Southern Manitoba District, at the Emerson port of entry. As this request is for print/online only and no video will be taken, we will provide a sit-down interview with the reporter in a sanitized office on the commercial side at Emerson. If the reporter desires, we will allow wide angle photos to be taken of the Emerson port of entry from the commercial parking lot. The reporter will also be allowed to take a photo of Chief Tame for his story. To protect the privacy of any claimants who may be on the traffic side of the operation, DIE ZEIT will not be allowed into the Emerson traffic building or on the traffic side of port property.

To ensure no security breaches and minimal impact to operations, a Regional Communications officer will meet and greet the reporter, and remain with the reporter at all times while they are on CBSA property. There is a side door where the reporter will be brought into the building that leads straight to an elevator up to a boardroom where the interview will take place. The boardroom is sparse already, and any information that may be of concern will be removed from the boardroom prior to the reporter's arrival.

Prior to and while DIE ZEIT is at Emerson, there will be onsite communication and coordination with CBSA management and BSOs to protect the privacy of travellers/claimants. DIE ZEIT will not be allowed to communicate with or photograph travellers or claimants on CBSA property. This is the same format that has been followed for all interview requests at Emerson.

Chief Tame is fully aware and briefed on more recent issues surfacing at the Emerson port of entry which include the assault of a CBSA officer as well as the CIU's statement on asylum seekers with criminality made in March 2017.

## **SCENARIO**

In a sit-down interview, Chief Ben Tame will speak to the CBSA's role in the security screening of refugee claimants and the process for determining eligibility of claimants to make a refugee claim in Canada at the Emerson port of entry.

## **SPEAKING POINTS**

### **CBSA's role and mandate:**

The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry. Border security and integrity is a shared mandate between the CBSA and the RCMP.

### **On security screening of claimants:**

When the RCMP intercepts a person entering Canada illegally, the person will be taken to a CBSA location. All persons brought to the CBSA by RCMP are screened and subject to a risk assessment. No one leaves the CBSA's premises until processing is complete.

- CBSA's screening involves domestic database queries and interviews.
- Officers confirm identity through scanning travel documents and matching fingerprints to those already on file with United States agencies.
- Officers conduct criminal record checks using law enforcement (domestic and US) databases.
- Officers determine the claimant's status in other countries, including the United States.

- Officers research any information available on the claimant's history, family connections, and ties to Canada. Officers will ask who they are, where they came from, what their status is in the U.S., if they are facing a removal order in the U.S., etc.
- Officers examine any luggage or belongings in the claimant's possession at the time of entry, and retrieve identity documents.
- Most claimants are arriving at the port of entry with supporting documentation as they have been in the United States (U.S.) for some time and have already been security screened in the U.S. The CBSA has its own security screening process to ensure that security remains uncompromised.

### **On determining eligibility of refugee claimants and processing claimants**

If the person makes a refugee claim, the role of the CBSA is to determine the eligibility of the claim under the *Immigration and Refugee Protection Act (IRPA)* and the Canada-U.S. Safe Third Country Agreement.

- If the officer determines that the person is eligible to make a claim, the claim is deferred inland for further CBSA processing before moving onward to the Immigration and Refugee Board (IRB), an independent quasi-judicial tribunal. If the claim is deemed ineligible, the person may be removed.
- The IRB ultimately determines whether or not the person is granted refugee status. The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.

A claim may not be eligible for referral to the IRB, for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement. (For additional questions about the Safe Third Country Agreement, please contact Immigration, Refugee and Citizenship Canada as they are the lead department on this agreement.)
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.

- Winnipeg is not always the claimant's final destination in Canada. If the claimant is reuniting with family in other parts of the country, their file is forwarded to the nearest CBSA/IRB office for final determination.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.
- The CBSA is well-positioned and experienced in processing high volumes of travellers. We continuously monitor our operations and adjust as required.
- The Emerson border crossing has received refugee claimants for many years. Officers are experienced and familiar with the ins and outs of effectively and efficiently processing claimants.
- Daily staffing levels can be adjusted quickly to a sudden influx of refugee claimants, to ensure that regular traveller and commercial traffic flow is not disrupted.

**Speaking points on other topics that may arise (as needed):**

**Accommodations at the Emerson port of entry:**

The trailer is simply an extension of our waiting area with chairs and it is heated.

- Having the trailer on site at Emerson is the best solution from an operational perspective to facilitate efficient processing of claimants.
- While claimants are in processing, the trailer is an extension of our lobby area to accommodate larger groups who are awaiting the administrative part of their processing to be completed.
- There is a security presence on site when the trailer is in use.



- Water, blankets and other supplies are provided to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

#### **On CIU comments re asylum seekers and criminality:**

- The numbers provided by the head of the Customs and Immigration Union (CIU) are simply inaccurate. In Manitoba, from March 20 to April 16, 2017, of 135 persons processed by the CBSA at the Emerson port of entry seeking to make a refugee claim, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk, or their identity is in question, a detention order may be issued.
- The CBSA, working with the RCMP and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to this reality through the application of rigorous screening and standard processes to keep Canada safe.

#### **Regarding asylum seeker statistics:**

- The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website: <http://www.cic.gc.ca/english/refugees/asylum-claims-made-in-canada.asp>
- The website currently has numbers from January to March 2017. Numbers for April will be updated this month. For questions or numbers outside of these dates, please contact our regional communications team.
- For questions about interceptions between ports of entry, please contact the RCMP as they are responsible for the enforcing the law between ports of entry.

#### **On the assault of a CBSA officer in April 2017:**

- I can confirm that a CBSA officer was assaulted by a traveller resisting arrest. The officer sustained minor injury but did not require further medical attention. Our officers have the training and tools to respond to these situations. The traveller was arrested and charged by RCMP. For more information please contact the RCMP.

#### **On Detentions - General:**

- Making a refugee claim is not in and of itself a reason for detention. Detention is a last resort and officers must always consider alternatives.
- The CBSA has the authority to detain a foreign national, in accordance with the IRPA, for the following reasons:
  - o The person is unlikely to appear for removal or for a proceeding;
  - o The person is a danger to the public;
  - o To confirm/establish identity.
- All detentions are reviewed after 48hrs, 7 days, and then every 30 days by the Immigration and Refugee Board (IRB).
- For more information on detention, please visit the CBSA website section on [Arrests, detentions and removals and Detentions](#). National detention statistics are also available [online](#).

**Easton, Erika-Kirsten**

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**From:** White, Lisa  
**Sent:** April 25, 2017 01:56 PM  
**To:** Giolti, Patrizia; Callin, Jacqueline  
**Cc:** Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; Easton, Erika-Kirsten; Ngo, Sarah; Scoville, Kim  
**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

OK. CBS is on site and they are about to get started right now.

Lisa White  
 Assistant Director Communications, Prairie Region, Operations Branch  
 Canada Border Services Agency / Government of Canada  
[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca) / Tel: 403-292-4011 / [REDACTED] / TTY: 866-335-3237

**Follow us on Twitter: @CanBorderPRA**

Directrice adjointe des communications, région des Prairies, Direction générale des opérations  
 Agence des services frontaliers du Canada / Gouvernement du Canada  
[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca) / Tél. : 403-292-4011 / [REDACTED] / ATS : 866-335-3237

**Suivez-nous sur Twitter: @FrontiereCanPRA**

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**From:** Giolti, Patrizia  
**Sent:** April 25, 2017 11:55 AM  
**To:** White, Lisa <[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca)>; Callin, Jacqueline <[Jacqueline.Callin@cbsa-asfc.gc.ca](mailto:Jacqueline.Callin@cbsa-asfc.gc.ca)>  
**Cc:** Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>; Dorion, Nicholas <[Nicholas.Dorion@cbsa-asfc.gc.ca](mailto:Nicholas.Dorion@cbsa-asfc.gc.ca)>; Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Easton, Erika-Kirsten <[ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca](mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca)>; Ngo, Sarah <[Sarah.Ngo@cbsa-asfc.gc.ca](mailto:Sarah.Ngo@cbsa-asfc.gc.ca)>; Scoville, Kim <[Kim.Scoville@cbsa-asfc.gc.ca](mailto:Kim.Scoville@cbsa-asfc.gc.ca)>  
**Subject:** Re: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hi Lisa let us know how it goes.

---

**From:** Maisonneuve, Mélanie  
**Sent:** Tuesday, April 25, 2017 1:48 PM  
**To:** Giolti, Patrizia  
**Cc:** Garbers, Raquel; Mackenzie, Joey; Brunatti, Andrew; Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; Easton, Erika-Kirsten; PRA-CBSA-Region, Communications  
**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

OK. Approved.

**From:** Giolti, Patrizia

**Sent:** April 25, 2017 1:17 PM

**To:** Maisonneuve, Mélanie <[Melanie.Maisonneuve@cbsa-asfc.gc.ca](mailto:Melanie.Maisonneuve@cbsa-asfc.gc.ca)>

**Cc:** Garbers, Raquel <[Raquel.Garbers@cbsa-asfc.gc.ca](mailto:Raquel.Garbers@cbsa-asfc.gc.ca)>; Mackenzie, Joey <[Joey.Mackenzie@cbsa-asfc.gc.ca](mailto:Joey.Mackenzie@cbsa-asfc.gc.ca)>; Brunatti, Andrew <[Andrew.Brunatti@cbsa-asfc.gc.ca](mailto:Andrew.Brunatti@cbsa-asfc.gc.ca)>; Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>; Dorion, Nicholas <[Nicholas.Dorion@cbsa-asfc.gc.ca](mailto:Nicholas.Dorion@cbsa-asfc.gc.ca)>; Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Easton, Erika-Kirsten <[ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca](mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca)>; PRA-CBSA-Region, Communications <[prairiemedi@cbsa-asfc.gc.ca](mailto:prairiemedi@cbsa-asfc.gc.ca)>

**Subject:** Re: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

All partners ok to proceed. Tks

---

**From:** Giolti, Patrizia

**Sent:** Tuesday, April 25, 2017 12:40 PM

**To:** Maisonneuve, Mélanie

**Cc:** Garbers, Raquel; Mackenzie, Joey; Brunatti, Andrew; Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; Easton, Erika-Kirsten; Communications PRA-CBSA-Region ([prairiemedi@cbsa-asfc.gc.ca](mailto:prairiemedi@cbsa-asfc.gc.ca))

**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hello – have received ok from IRCC and MO. Just followed-up with PCO.

Thanks, Pat

---

**From:** Maisonneuve, Mélanie

**Sent:** April 25, 2017 11:05 AM

**To:** Giolti, Patrizia <[Patrizia.Giolti@cbsa-asfc.gc.ca](mailto:Patrizia.Giolti@cbsa-asfc.gc.ca)>

**Cc:** Garbers, Raquel <[Raquel.Garbers@cbsa-asfc.gc.ca](mailto:Raquel.Garbers@cbsa-asfc.gc.ca)>; Mackenzie, Joey <[Joey.Mackenzie@cbsa-asfc.gc.ca](mailto:Joey.Mackenzie@cbsa-asfc.gc.ca)>; Brunatti, Andrew <[Andrew.Brunatti@cbsa-asfc.gc.ca](mailto:Andrew.Brunatti@cbsa-asfc.gc.ca)>; Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>; Dorion, Nicholas <[Nicholas.Dorion@cbsa-asfc.gc.ca](mailto:Nicholas.Dorion@cbsa-asfc.gc.ca)>; Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Easton, Erika-Kirsten <[ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca](mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca)>

**Subject:** RE: For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Patrizia,

In regards to this request, we would like Comms to reach out to IRCC, PCO and MinO to confirm that they are comfortable with this approach (on-camera vs. providing written response) as well as with the lines outlined below. Please loop back with us once that's done.

Many thanks.

Mélanie

**From:** Giolti, Patrizia

**Sent:** April 24, 2017 4:32 PM

**To:** Namiesniowski, Tina <[Tina.Namiesniowski@cbsa-asfc.gc.ca](mailto:Tina.Namiesniowski@cbsa-asfc.gc.ca)>

**Cc:** Ossowski, John <[John.Ossowski@cbsa-asfc.gc.ca](mailto:John.Ossowski@cbsa-asfc.gc.ca)>; Garbers, Raquel

<[Raquel.Garbers@cbsa-asfc.gc.ca](mailto:Raquel.Garbers@cbsa-asfc.gc.ca)>; Maisonneuve, Mélanie

<[Melanie.Maisonneuve@cbsa-asfc.gc.ca](mailto:Melanie.Maisonneuve@cbsa-asfc.gc.ca)>; Mackenzie, Joey <[Joey.Mackenzie@cbsa-asfc.gc.ca](mailto:Joey.Mackenzie@cbsa-asfc.gc.ca)>; Brunatti, Andrew <[Andrew.Brunatti@cbsa-asfc.gc.ca](mailto:Andrew.Brunatti@cbsa-asfc.gc.ca)>; Guibert-Wolff, Line

<[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>; Dorion, Nicholas <[Nicholas.Dorion@cbsa-asfc.gc.ca](mailto:Nicholas.Dorion@cbsa-asfc.gc.ca)>; PRA-CBSA-Region, Communications <[prairiemedia@cbsa-asfc.gc.ca](mailto:prairiemedia@cbsa-asfc.gc.ca)>;

Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Easton, Erika-Kirsten <[ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca](mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca)>

**Subject:** For EVP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hello for EVP review and approval.

We have used these messages before; the spokesperson is media trained and we will add one additional comment to supplement our message – along the lines of: most persons are documented, have been in the US so have already been security screened in the US as well. (we will forward this added bullet as soon as developed).

Many thanks, any questions in the interim, please let us know.

Patrizia

\*interview is Tuesday afternoon

**CBSA media opportunities – On camera interview at Emerson port of entry on asylum seekers - Manitoba**

**April 25, 2017**

## **OPPORTUNITY**

CBS News is requesting an on-camera interview with a CBSA spokesperson at the Emerson port of entry on April 25. This will be a stand-up interview outside on port property where we will speak to our role at the port, the security screening process for refugee claimants and the process to determine eligibility of claimants to make a refugee claim in Canada. Since January, CBSA has been providing on-camera, radio and phone interviews about our role with claimants/asylum seekers entering Canada near the Emerson port of entry.

## **OBJECTIVES**

To demonstrate the CBSA is open and transparent in providing details on its screening process for refugee claimants, as well as how the CBSA processes claimants and determines their

eligibility to make a refugee claim in Canada.

To clarify the CBSA's role and jurisdiction at the port of entry.

## **STRATEGIC CONSIDERATIONS**

As CBSA has granted several of these same types of interviews since the beginning of 2017, it could be deemed unusual to refuse this request from CBS News. An interview of the same type was provided to NBC News on February 21, 2017 at the Emerson port of entry. The interviews will be conducted by Chief Jeryn Peters, Southern Manitoba District, at the Emerson port of entry. The interview will be outside with the port of entry in the background. CBS News will not be allowed into the Emerson traffic building. There will be onsite communication with CBSA management and BSOs to protect the privacy of travellers/claimants. CBS News will not be allowed to film travellers or claimants on CBSA property. This is the same format that was followed with the NBC interview. Additionally, Chief Peters has been briefed on the most recent issues surfacing at the Emerson port of entry which include the assault of a CBSA officer as well as the CIU's statement on asylum seekers with criminality.

## **SPOKESPERSON**

Chief Jeryn Peters, Southern Manitoba District, Emerson port of entry (uniformed spokesperson). Chief Peters is an experienced and media trained spokesperson.

## **ON-SITE SUPPORT:**

Jacqueline Callin, Regional Communications, on-site support

**DATE Tuesday April 25 at 1300 CT**

## **SCENARIO:**

Chief Jeryn Peters will speak about the CBSA's role in screening and the process for determining eligibility of claimants at the Emerson port of entry.

## **SPEAKING POINTS**

### CBSA's role and mandate:

The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry. Border security and integrity is a shared mandate between the CBSA and the RCMP.

### On security screening of claimants:

When the RCMP intercepts a person entering Canada illegally, the person will be taken to a CBSA location. All persons brought to the CBSA by RCMP are screened

and subject to a risk assessment. No one leaves the CBSA's premises until processing is complete.

- CBSA's screening involves international and domestic database queries and interviews.
- Officers confirm identity through scanning travel documents and matching fingerprints to those already on file with United States agencies.
- Officers conduct criminal record checks using law enforcement (domestic and US) databases.
- Officers determine the claimant's status in other countries, including the United States.
- Officers research any information available on the claimant's history, family connections, and ties to Canada. Officers will ask who they are, where they came from, what their status is in the U.S., if they are facing a removal order in the U.S., etc.
- Officers examine any luggage or belongings in the claimant's possession at the time of entry, and retrieve identity documents.

#### On determining eligibility of refugee claimants and processing claimants:

If the person makes a refugee claim, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act and the Canada-U.S. Safe Third Country Agreement. A claim may not be eligible for referral to the Immigration and Refugee Board of Canada (IRB) for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- If the officer determines that the person is eligible to make a claim, the claim is deferred inland for further CBSA processing before moving onward to the IRB. If the claim is deemed ineligible, the person may be removed.
- The IRB ultimately determines whether or not the person is granted refugee status. The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.



- Winnipeg is not always the claimant's final destination in Canada. If the claimant is reuniting with family in other parts of the country, their file is forwarded to the nearest CBSA/IRB office for final determination.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.
- The CBSA is well-positioned and experienced in processing high volumes of travellers. We continuously monitor our operations and adjust as required.
- The Emerson border crossing has received refugee claimants for many years. Officers are experienced and familiar with the ins and outs of effectively and efficiently processing claimants.
- Daily staffing levels can be adjusted quickly to a sudden influx of refugee claimants, to ensure that regular traveller and commercial traffic flow is not disrupted.

## **Appendix A**

### **Accommodations at the Emerson port of entry:**

The trailer is simply an extension of our waiting area with chairs and it is heated.

- Having the trailer on site at Emerson is the best solution from an operational perspective to facilitate efficient processing of claimants.
- While claimants are in processing, the trailer is an extension of our lobby area to accommodate larger groups who are awaiting the administrative part of their processing to be completed.
- There is a security presence on site when the trailer is in use.
- Water, blankets and other supplies are being provided to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

### **On CIU comments re asylum seekers and criminality.**

- What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, of 135 persons processed by the CBSA at the Emerson port of entry seeking to make a refugee claim, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.



- The CBSA, working with its Government of Canada and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to this reality through the application of rigorous screening and standard processes to keep Canada safe.

#### On recent assault of a CBSA officer

- I can confirm that a CBSA officer was assaulted by a traveller resisting arrest. The officer sustained minor injury but did not require further medical attention. Our officers have the training and tools to respond to these situations. The traveller was arrested and charged by RCMP. For more information please contact the RCMP.

#### On Detentions - General:

- Making a refugee claim is not a reason for detention. Detention is designed to be a short-term solution and our numbers fluctuate daily. The regional CBSA office can provide overall detention statistics on a monthly basis. Contact our media relations team for further information or to request statistics.
- For your further background, detention is a last resort and officers must always consider alternatives.
- The CBSA has the authority to detain a foreign national, in accordance with the Immigration and Refugee Protection Act, for the following reasons:
  - The person is unlikely to appear for removal or for a proceeding;
  - The person is a danger to the public;
  - To confirm/establish identity.
- All detentions are reviewed after 48hrs, 7 days, and then every 30 days by the Immigration and Refugee Board of Canada (IRB).
- While the CBSA will present evidence in support of detention, the IRB ultimately decides whether detention continues or if an individual should be released and whether or not terms and conditions should be applied.
- For more information on detention, please visit the CBSA website sections on Arrests, detentions and removals and Detentions.

#### For questions about asylum seeker numbers:

The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website. The website has numbers from

January to March 2017. For questions or numbers outside of these dates, please contact our regional communications team.

For questions about interceptions between ports of entry, please contact the RCMP as they are responsible for the enforcing the law between ports of entry.

**Easton, Erika-Kirsten**

---

**From:** Xavier, Caroline  
**Sent:** April 24, 2017 04:23 PM  
**To:** Giolti, Patrizia; Cloutier, Jacques  
**Cc:** Cléroux, Julie; Bindner, Melissa; Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; Easton, Erika-Kirsten; Mackenzie, Joey; Maisonneuve, Mélanie; PRA-CBSA-Region, Communications  
**Subject:** RE: For VP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Ok...However, we may want to equip Jeryn to speak to what are some of the profiles being seen...staying in line with what is in the public domain...most are seen as being well documented, etc...that language so as to ensure the security remains uncompromised, etc...thx

**Caroline Xavier**

Vice-President | Vice-Présidente  
 Operations Branch | Direction générale des opérations  
 Canada Border Services Agency | Agence des services frontaliers du Canada  
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 613-952-5269 | facsimile / télécopieur 613-948-7130  
[Caroline.xavier@cbsa-asfc.gc.ca](mailto:Caroline.xavier@cbsa-asfc.gc.ca)

---

**From:** Giolti, Patrizia  
**Sent:** April 24, 2017 3:56 PM  
**To:** Cloutier, Jacques; Xavier, Caroline  
**Cc:** Cléroux, Julie; Bindner, Melissa; Guibert-Wolff, Line; Dorion, Nicholas; Archipow, Nancy; Easton, Erika-Kirsten; Mackenzie, Joey; Maisonneuve, Mélanie; PRA-CBSA-Region, Communications  
**Subject:** RE: For VP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hello – just following up on this one, merci, Pat

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**From:** Giolti, Patrizia  
**Sent:** April 24, 2017 2:25 PM  
**To:** Cloutier, Jacques <[Jacques.Cloutier@cbsa-asfc.gc.ca](mailto:Jacques.Cloutier@cbsa-asfc.gc.ca)>; Xavier, Caroline <[Caroline.Xavier@cbsa-asfc.gc.ca](mailto:Caroline.Xavier@cbsa-asfc.gc.ca)>  
**Cc:** Cléroux, Julie <[Julie.Cleroux@cbsa-asfc.gc.ca](mailto:Julie.Cleroux@cbsa-asfc.gc.ca)>; Bindner, Melissa <[Melissa.Bindner@cbsa-asfc.gc.ca](mailto:Melissa.Bindner@cbsa-asfc.gc.ca)>; Guibert-Wolff, Line <[Line.Guibert-Wolff@cbsa-asfc.gc.ca](mailto:Line.Guibert-Wolff@cbsa-asfc.gc.ca)>; Dorion, Nicholas <[Nicholas.Dorion@cbsa-asfc.gc.ca](mailto:Nicholas.Dorion@cbsa-asfc.gc.ca)>; Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Easton, Erika-Kirsten <[Erika-Kirsten.Easton@cbsa-asfc.gc.ca](mailto:Erika-Kirsten.Easton@cbsa-asfc.gc.ca)>; Mackenzie, Joey <[Joey.Mackenzie@cbsa-asfc.gc.ca](mailto:Joey.Mackenzie@cbsa-asfc.gc.ca)>; Maisonneuve, Mélanie <[Melanie.Maisonneuve@cbsa-asfc.gc.ca](mailto:Melanie.Maisonneuve@cbsa-asfc.gc.ca)>  
**Subject:** For VP approval- CBS News on-camera interview request - Tues April 25 - EMERSON - Asylum Seekers

Hello for review and approval. Messages previously used and approved.  
 For 1530 today please and thanks, Pat

**CBSA media opportunities – On camera interview at Emerson port of entry on  
asylum seekers - Manitoba  
April 25, 2017**

**OPPORTUNITY**

CBS News is requesting an on-camera interview with a CBSA spokesperson at the Emerson port of entry on April 25. This will be a stand-up interview outside on port property where we will speak to our role at the port, the security screening process for refugee claimants and the process to determine eligibility of claimants to make a refugee claim in Canada. Since January, CBSA has been providing on-camera, radio and phone interviews about our role with claimants/asylum seekers entering Canada near the Emerson port of entry.

**OBJECTIVES**

To demonstrate the CBSA is open and transparent in providing details on its screening process for refugee claimants, as well as how the CBSA processes claimants and determines their eligibility to make a refugee claim in Canada.

To clarify the CBSA's role and jurisdiction at the port of entry.

**STRATEGIC CONSIDERATIONS**

As CBSA has granted several of these same types of interviews since the beginning of 2017, it could be deemed unusual to refuse this request from CBS News. An interview of the same type was provided to NBC News on February 21, 2017 at the Emerson port of entry. The interviews will be conducted by Chief Jeryn Peters, Southern Manitoba District, at the Emerson port of entry. The interview will be outside with the port of entry in the background. CBS News will not be allowed into the Emerson traffic building. There will be onsite communication with CBSA management and BSOs to protect the privacy of travellers/claimants. CBS News will not be allowed to film travellers or claimants on CBSA property. This is the same format that was followed with the NBC interview. Additionally, Chief Peters has been briefed on the most recent issues surfacing at the Emerson port of entry which include the assault of a CBSA officer as well as the CIU's statement on asylum seekers with criminality.

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**ON-SITE SUPPORT:**

Jacqueline Callin, Regional Communications, on-site support

**DATE Tuesday April 25 at 1300 CT**

## SCENARIO:

Chief Jeryn Peters will speak about the CBSA's role in screening and the process for determining eligibility of claimants at the Emerson port of entry.

## SPEAKING POINTS

### CBSA's role and mandate:

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## **Appendix A**

### **Accommodations at the Emerson port of entry:**

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- What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, of 135 persons processed by the CBSA at the Emerson port of entry seeking to make a refugee claim, the CBSA detained three (3) individuals it determined to be a danger to the public.
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- I can confirm that a CBSA officer was assaulted by a traveller resisting arrest. The officer sustained minor injury but did not require further medical attention. Our officers have the training and tools to respond to these situations. The traveller was arrested and charged by RCMP. For more information please contact the RCMP.

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- Making a refugee claim is not a reason for detention. Detention is designed to be a short-term solution and our numbers fluctuate daily. The regional CBSA office can provide overall detention statistics on a monthly basis. Contact our media relations team for further information or to request statistics.
- For your further background, detention is a last resort and officers must always consider alternatives.
- The CBSA has the authority to detain a foreign national, in accordance with the Immigration and Refugee Protection Act, for the following reasons:
  - The person is unlikely to appear for removal or for a proceeding;



- The person is a danger to the public;
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- All detentions are reviewed after 48hrs, 7 days, and then every 30 days by the Immigration and Refugee Board of Canada (IRB).
- While the CBSA will present evidence in support of detention, the IRB ultimately decides whether detention continues or if an individual should be released and whether or not terms and conditions should be applied.
- For more information on detention, please visit the CBSA website sections on Arrests, detentions and removals and Detentions.

For questions about asylum seeker numbers:

The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website. The website has numbers from January to March 2017. For questions or numbers outside of these dates, please contact our regional communications team.

For questions about interceptions between ports of entry, please contact the RCMP as they are responsible for the enforcing the law between ports of entry.



## Easton, Erika-Kirsten

---

**From:** Mackenzie, Joey  
**Sent:** April 19, 2017 07:33 PM  
**To:** Garbers, Raquel; Easton, Erika-Kirsten; Namiesniowski, Tina; Mundie, Robert; Xavier, Caroline; Ossowski, John  
**Cc:** Cloutier, Jacques; Giolti, Patrizia; Archipow, Nancy; Raider, Marc  
**Subject:** RE: CBC News: 3 out of 135 recent asylum seekers deemed danger to the public, detained in Manitoba  
**Attachments:** Ministerial Statement on the Toronto Star's "Caged by Canada" feature v2....docx

The last QP on the subject was in February and noted in the background:

*Claiming asylum is not in itself a motive for detention. The CBSA must consider all reasonable alternatives before making the decision to detain an individual. CBSA officers can detain a foreign national if they have reasonable grounds to believe the person is:*

- *unlikely to appear for an immigration proceeding (e.g., examination, hearing, removal);*
- *a danger to the public;*
- *unable to satisfy the officer of their identity.*

*Furthermore, the CBSA detains a small percentage of refugee claimants. Unless a refugee claimant is detained under IRPA, he/she may live anywhere in Canada.*

The Minister's statement (attached) to the TStar noted:

*Canada must have a much improved immigration detention system—one which effectively limits the use of detention to those difficult cases where there are serious concerns about the individual being unidentified, a flight risk or a danger to the public. We need to minimize the use of provincial jails and try to avoid, as much as humanly possible, the holding of children in detention.*

*Without speaking to the private details of particular cases, but as the Federal Court has observed, often individuals who end up in prolonged detention have been given many chances, but failed to cooperate with those who protect the integrity of our immigration system. These detainees may have failed to appear when required, deceived officers, frustrated attempts to ascertain their identity and obtain travel documents, or re-offended while not in detention. When faced with someone who has a long criminal history or who poses a genuine risk to the safety of the public, an alternative to detention may not be possible. Decisions about an individual remaining in detention are made by the quasi-judicial Immigration and Refugee Board, not CBSA.*

---

**From:** Garbers, Raquel  
**Sent:** April 19, 2017 7:20 PM  
**To:** Easton, Erika-Kirsten; Namiesniowski, Tina; Mundie, Robert; Xavier, Caroline; Ossowski, John; Mackenzie, Joey  
**Cc:** Cloutier, Jacques; Giolti, Patrizia; Archipow, Nancy; Raider, Marc; Mackenzie, Joey  
**Subject:** Re: CBC News: 3 out of 135 recent asylum seekers deemed danger to the public, detained in Manitoba

If I am not mistaken, QP notes etc say detention is a last resort and, thus, minister may have said same (Joey: do you recall QP note language and/or min quotes?)

Sent from my BlackBerry 10 smartphone on the Rogers network.

Erika-Kirsten Easton  
 Director General – Communications, Corporate Affairs Branch  
 Canada Border Services Agency / Government of Canada  
[Erika-Kirsten.Easton@cbsa-asfc.gc.ca](mailto:Erika-Kirsten.Easton@cbsa-asfc.gc.ca) / Tel: 613-946-4875 / Mobile : [REDACTED]  
 \*\*\*New BB PIN: [REDACTED]

Directrice générale – Communications, Direction générale des services intégrés  
 Agence des services frontaliers du Canada / Gouvernement du Canada  
[Erika-Kirsten.Easton@cbsa-asfc.gc.ca](mailto:Erika-Kirsten.Easton@cbsa-asfc.gc.ca) / Tél. : 613-946-4875 / Mobile : [REDACTED]  
 \*\*\*Nouveau NIP de BB : [REDACTED]

**From:** Namiesniowski, Tina  
**Sent:** April 19, 2017 6:50 PM  
**To:** Easton, Erika-Kirsten <[ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca](mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca)>; Mundie, Robert <[Robert.Mundie@cbsa-asfc.gc.ca](mailto:Robert.Mundie@cbsa-asfc.gc.ca)>; Xavier, Caroline <[Caroline.Xavier@cbsa-asfc.gc.ca](mailto:Caroline.Xavier@cbsa-asfc.gc.ca)>; Ossowski, John <[John.Ossowski@cbsa-asfc.gc.ca](mailto:John.Ossowski@cbsa-asfc.gc.ca)>  
**Cc:** Garbers, Raquel <[Raquel.Garbers@cbsa-asfc.gc.ca](mailto:Raquel.Garbers@cbsa-asfc.gc.ca)>; Cloutier, Jacques <[Jacques.Cloutier@cbsa-asfc.gc.ca](mailto:Jacques.Cloutier@cbsa-asfc.gc.ca)>; Giolti, Patrizia <[Patrizia.Giolti@cbsa-asfc.gc.ca](mailto:Patrizia.Giolti@cbsa-asfc.gc.ca)>; Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Raider, Marc <[Marc.Raider@cbsa-asfc.gc.ca](mailto:Marc.Raider@cbsa-asfc.gc.ca)>  
**Subject:** Re: CBC News: 3 out of 135 recent asylum seekers deemed danger to the public, detained in Manitoba

**From:** Easton, Erika-Kirsten  
**Sent:** Wednesday, April 19, 2017 6:36 PM  
**To:** Namiesniowski, Tina; Mundie, Robert; Xavier, Caroline; Ossowski, John  
**Cc:** Garbers, Raquel; Cloutier, Jacques; Giolti, Patrizia; Archipow, Nancy; Raider, Marc  
**Subject:** RE: CBC News: 3 out of 135 recent asylum seekers deemed danger to the public, detained in Manitoba

I have included a full set of lines on detentions and the Framework further below, not that we would use all. That said, the point of reaching out to the CBC is more to address the inaccurate comment that BSOs are under greater scrutiny... I don't know how much we want to get into the detentions aspect as it starts a whole other conversation. We could add these few bullets to what I suggested earlier.

- Immigration detention is not punitive but exercised to ensure the integrity of the immigration system and to ensure public safety. Detention is a last resort and officers must always consider alternatives.
- A CBSA officer's decision to detain a person under the *Immigration and Refugee Protection Act* is subject to a review by the Immigration and Refugee Board (IRB), an independent quasi-judicial tribunal. Detainees must appear before the IRB within the first 48 hours of being detained. At a detention review, the IRB may release the person or identify conditions for release or determine that detention should continue. If the IRB determines that detention should be continued, the individual must appear in the next seven (7) days and every 30 days thereafter.
- Detention reviews before the IRB Immigration Division are generally open to the public. This is not the case if reviews concern refugee protection claimants or if the IRB determines that any of the following applies:
  - Danger to a person's life;
  - Fairness of the detention review could be jeopardized; or
  - Information involving national security might be disclosed.
- The Agency strives to treat all people with the utmost respect and dignity in keeping with its core values of respect and fairness.

Add to earlier suggested text to send to CBC:

Nothing has changed in CBSA's standard screening processes, nor is there any change in oversight or "scrutiny" of our officers. The CBSA has full confidence in the great work that its border services officers carry out on a daily basis to keep the country safe and secure. CBSA officers are highly-trained to respond to different people or goods they process when they arrive at the Canadian border. As the story pointed out, there are three reasons a CBSA officer issues a detention order: when a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question.

### **Media lines on detentions:**

- The CBSA works to ensure that it is exercising responsibility for detentions to the highest possible standards, with physical and mental health and well-being of detainees as well as the safety and security of Canadians as the primary considerations.
- Officers always consider alternatives to detention.
- To support officers working in Immigration Holding Centres, at POEs and in inland enforcement, the CBSA has developed and implemented training on mental health issues and suicide prevention.
- The new National Immigration Detention Framework will expand partnerships, enhance alternatives to detention and include key investments in federal detention infrastructure.
- The CBSA works to ensure that it is exercising responsibility for detentions to the highest possible standards, with the physical and mental health and well-being of detainees as well as the safety and security of Canadians as primary considerations.
- CBSA officers detain foreign nationals and permanent residents when there are reasonable grounds to believe the person is inadmissible to Canada and is:
  - a danger to the public;
  - unlikely to appear (flight risk) for immigration processes; or
  - unable to satisfy the officer of their identity (foreign nationals only).
- In provinces where there are no IHCs and/or the person presents a higher risk profile or is a public security risk, the CBSA relies on the use of provincial facilities.
- On average, there are 450 to 500 individuals detained under the Immigration and Refugee Protection Act (IRPA) at any given time.
- In 2015-2016, there were 6,596 detentions. These make up less than 0.02% of foreign travellers to Canada per year.
- Immigration detention is not punitive but exercised to ensure the integrity of the immigration system and to ensure public safety. Detention is a last resort and officers must always consider alternatives.
- Alternatives to detention may include release on reporting conditions, including performance bond; cash deposit; establishment of a bondsperson; or acceptance into a community supervision program (exclusive to the Greater Toronto Area region at this time).
- A CBSA officer's decision to detain a person under the *Immigration and Refugee Protection Act* is subject to a review by the Immigration and Refugee Board (IRB),

an independent quasi-judicial tribunal. Detainees must appear before the IRB within the first 48 hours of being detained. At a detention review, the IRB may release the person or identify conditions for release or determine that detention should continue. If the IRB determines that detention should be continued, the individual must appear in the next seven (7) days and every 30 days thereafter.

- Detention reviews before the IRB Immigration Division are generally open to the public. This is not the case if reviews concern refugee protection claimants or if the IRB determines that any of the following applies:
  - Danger to a person's life;
  - Fairness of the detention review could be jeopardized; or
  - Information involving national security might be disclosed.
- The Agency strives to treat all people with the utmost respect and dignity in keeping with its core values of respect and fairness.

### **National Immigration Detention Framework**

- The new National Immigration Detention Framework (announced in August 2016) launched the beginning of a transformation agenda to create a better, fairer immigration detention system.
- The Framework includes up to \$138 million to improve immigration detention infrastructure, provide better mental and medical health services at CBSA IHCs, expand partnerships and alternatives to detention, and reduce the number of minors in detention.
- These key investments will significantly improve conditions at the CBSA IHCs, better align with international and domestic standards for immigration detention and reduce the reliance on provincial facilities.
- By implementing this Framework, the CBSA is taking concrete action to address ongoing challenges in immigration detention related to infrastructure, policy, operational procedures and detainee health and welfare, including those with special needs.
- The CBSA is fully engaged and committed to exercising its responsibility for detentions to the highest possible standards, with physical and mental health and well-being of detainees, as well as the safety and security of Canadians as the primary considerations.
- The Government of Canada is committed to transparency and openness and will continue to consult with stakeholders and provide updates on the progress of the National Immigration Detention Framework.

### **Statistics**

- Year over year, the number of detentions has gone down despite the increase in number of foreign nationals entering Canada. Over the last five years, the number of detentions has dropped by 27%.
- In 2015-2016, the *overall average length of detention* fell slightly (nearly 6%) over the previous year, when the average length of detention peaked.
- Over the last two fiscal years (2014-2015 and 2015-2016), there has been a 14% decrease in the number of minors held in a facility for immigration-related reasons.
- If the current trend continues to fiscal year-end, a further decrease in the number of minors held in a facility for immigration-related reasons is expected.

- The average length of time a minor spends in a facility has also seen a decrease. Based on the numbers for the first nine months of this fiscal year, there should be a further decrease by fiscal year end.

Erika-Kirsten Easton

Director General – Communications, Corporate Affairs Branch

Canada Border Services Agency / Government of Canada

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\*\*\*Nouveau NIP de BB : [REDACTED]

**From:** Namiesniowski, Tina

**Sent:** April 19, 2017 6:21 PM

**To:** Easton, Erika-Kirsten <[ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca](mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca)>; Mundie, Robert <[Robert.Mundie@cbsa-asfc.gc.ca](mailto:Robert.Mundie@cbsa-asfc.gc.ca)>; Xavier, Caroline <[Caroline.Xavier@cbsa-asfc.gc.ca](mailto:Caroline.Xavier@cbsa-asfc.gc.ca)>; Ossowski, John <[John.Ossowski@cbsa-asfc.gc.ca](mailto:John.Ossowski@cbsa-asfc.gc.ca)>

**Cc:** Garbers, Raquel <[Raquel.Garbers@cbsa-asfc.gc.ca](mailto:Raquel.Garbers@cbsa-asfc.gc.ca)>; Cloutier, Jacques <[Jacques.Cloutier@cbsa-asfc.gc.ca](mailto:Jacques.Cloutier@cbsa-asfc.gc.ca)>; Giolti, Patrizia <[Patrizia.Giolti@cbsa-asfc.gc.ca](mailto:Patrizia.Giolti@cbsa-asfc.gc.ca)>; Archipow, Nancy <[Nancy.Archipow@cbsa-asfc.gc.ca](mailto:Nancy.Archipow@cbsa-asfc.gc.ca)>; Raider, Marc <[Marc.Raider@cbsa-asfc.gc.ca](mailto:Marc.Raider@cbsa-asfc.gc.ca)>

**Subject:** Re: CBC News: 3 out of 135 recent asylum seekers deemed danger to the public, detained in Manitoba

We also have lines about our new process. And we may even use words like new oversight. We shd dig out.

Sent from my BlackBerry 10 smartphone on the Rogers network.

**From:** Easton, Erika-Kirsten

**Sent:** Wednesday, April 19, 2017 6:19 PM

**To:** Namiesniowski, Tina; Mundie, Robert; Xavier, Caroline; Ossowski, John

**Cc:** Garbers, Raquel; Cloutier, Jacques; Giolti, Patrizia; Archipow, Nancy; Raider, Marc

**Subject:** RE: CBC News: 3 out of 135 recent asylum seekers deemed danger to the public, detained in Manitoba

Indeed. These are our lines on that :

- Making a refugee claim is not a reason for detention, nor is ineligibility to make an asylum claim.
- Detention is a last resort and officers must always consider alternatives.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.



- A CBSA officer's decision to detain a person under IRPA is subject to a review by the Immigration and Refugee Board<<http://www.irb-cisr.gc.ca/Eng/BoaCom/Pages/index.aspx>> (IRB), an independent quasi-judicial tribunal. Detainees must appear before the IRB within the first 48 hours of being detained. At a detention review, the IRB may release the person or identify conditions for release or determine that detention should continue. If the IRB determines that detention should be continued, the individual must appear in the next seven (7) days and every 30 days thereafter.

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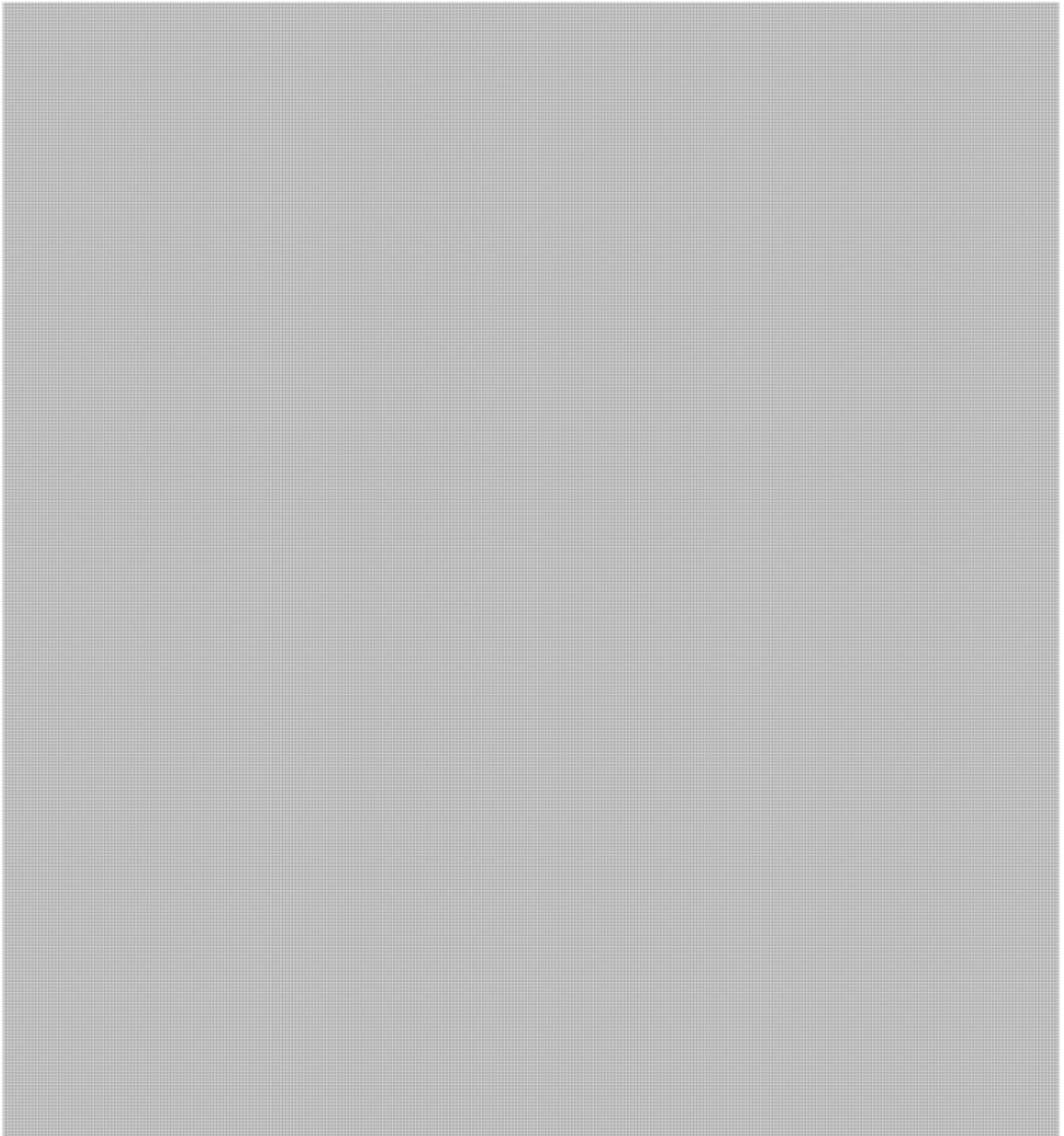
\*\*\*New BB PIN: [REDACTED]

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**From:** PSPMediaCentre / CentredesmediasPSP (PS/SP) <[ps.pspmediacentre-centredesmediaspsp.sp@canada.ca](mailto:ps.pspmediacentre-centredesmediaspsp.sp@canada.ca)>  
**Sent:** Wednesday, April 19, 2017 4:59 PM  
**To:** Today's News / Actualités (PS/SP)  
**Subject:** CBC News: 3 out of 135 recent asylum seekers deemed danger to the public, detained in Manitoba

**3 out of 135 recent asylum seekers deemed danger to the public, detained in Manitoba**

[CBC News](#)

2017-04-19, 13:54 ET



Over a recent one-month stretch, three people intercepted by RCMP while crossing into Canada on foot near Emerson, Man., were detained because they were found to be a danger to the public, Canada Border Services Agency officials say.

Between March 20 and April 16, 135 asylum seekers were found illegally crossing the border near the small Manitoba town.

Details released Wednesday show the number of asylum seekers crossing the border into the province is climbing.

In March, 170 people were intercepted crossing into Manitoba — up from 19 in January and 142 in February, according to Citizenship and Immigration Canada.

The union representing border patrol officers raised concerns about public safety last week, saying nearly half of the asylum seekers entering near Emerson in the last few weeks have some criminality in their backgrounds.

Data provided by the Canada Border Services Agency doesn't include numbers about asylum seekers with criminal backgrounds who were not detained. The CBSA does not keep statistics on asylum seekers with records who have not been detained.

Jean-Pierre Fortin, national president of the Customs and Immigration Union, said border officers have been under increased scrutiny in recent months and will only detain an asylum seeker "as a last resort."

One of the recent detainees allegedly assaulted a female officer on April 8.

Ahmed Aden Ali, who came to Canada via Minneapolis, was charged with two counts of uttering threats, mischief over \$5,000 and assaulting a police officer.

People can only be detained at the border for three reasons: They're a danger to the public, they're unlikely to appear for a removal hearing or their identity can't be determined.

Border services officials said they didn't know whether the three people who were recently detained are still in custody. They may have been released by the Immigration Refugee Board on a promise to appear before the board for a removal hearing at a later date.

Someone can be deemed "criminally inadmissible" to apply for refugee status in Canada but may still be released into the country on a promise to appear at a future removal hearing.

*Sent to: !INTERNAL; !INTERNAL 2; CBSA Breaking News*

**Easton, Erika-Kirsten**

---

**From:** Garbers, Raquel  
**Sent:** April 18, 2017 07:27 PM  
**To:** Easton, Erika-Kirsten  
**Subject:** Re: FOR VP APPROVAL: Correcting stats - MB illegal arrival of asylum seekers

Thank you- appreciate that

Sent from my BlackBerry 10 smartphone on the Rogers network.

**From:** Easton, Erika-Kirsten  
**Sent:** Tuesday, April 18, 2017 6:05 PM  
**To:** Garbers, Raquel  
**Subject:** RE: FOR VP APPROVAL: Correcting stats - MB illegal arrival of asylum seekers

I have rec'd confirmation from MinO that Marci has these lines.

Erika-Kirsten Easton  
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 Canada Border Services Agency / Government of Canada  
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 \*\*\*Nouveau NIP de BB : [REDACTED]

**From:** Garbers, Raquel  
**Sent:** April 18, 2017 4:52 PM  
**To:** Easton, Erika-Kirsten <ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca>  
**Subject:** Re: FOR VP APPROVAL: Correcting stats - MB illegal arrival of asylum seekers

Pls ensure that you ask Mino to bring to Marci's attention

Sent from my BlackBerry 10 smartphone on the Rogers network.

**From:** Easton, Erika-Kirsten  
**Sent:** Tuesday, April 18, 2017 4:44 PM  
**To:** Bolduc, Martin; Xavier, Caroline; Cloutier, Jacques; Hill, PeterD(CBSA)  
**Cc:** Lutfallah, Jennifer; White, Lisa; Giolti, Patrizia; CBSA-ASFC-Media Relations; Raider, Marc; Mundie, Robert; Scoville, Kim; LeFrank, Andrew; Brunatti, Andrew; Mackenzie, Joey; Garbers, Raquel; Cléroux, Julie; Blanchard, NathalieX  
**Subject:** RE: FOR VP APPROVAL: Correcting stats - MB illegal arrival of asylum seekers

FYI – We just received updated stats from PRU for a slightly longer period of time.... that tell a better story – 3 of 135, instead of 3 of 105 intercepted were deemed a danger to the public. The line is updated below.

**New line:**

The numbers provided by the CIU late last week are inaccurate. What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, the RCMP intercepted 135 people crossing illegally into Canada. Of those, the CBSA detained three (3) individuals it determined to be a danger to the public.

**This is the previous line:**

The numbers provided by the CIU late last week are inaccurate. What the CBSA can tell you is that in Manitoba, from March 22 to April 12, 2017, the RCMP intercepted 105 people crossing illegally into Canada. Of those, the CBSA detained three (3) individuals it determined to be a danger to the public.

The lines were EVP approved, so sending these lines to PCO Comms and MinO now.

Lisa, you can use this to close out your calls.

- The numbers provided by the CIU late last week are inaccurate. What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, the RCMP intercepted 135 people crossing illegally into Canada. Of those, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.
- The CBSA, working with its Government of Canada and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to this reality through the application of rigorous screening and standard processes to keep Canada safe.

Erika-Kirsten Easton  
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Canada Border Services Agency / Government of Canada  
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\*\*\*Nouveau NIP de BB : ( )

**From:** Bolduc, Martin

**Sent:** April 18, 2017 3:22 PM

**To:** Easton, Erika-Kirsten <[ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca](mailto:ERIKA-KIRSTEN.EASTON@cbsa-asfc.gc.ca)>; Xavier, Caroline <[Caroline.Xavier@cbsa-](mailto:Caroline.Xavier@cbsa-)

[asfc.gc.ca](mailto:asfc.gc.ca); Cloutier, Jacques <[Jacques.Cloutier@cbsa-asfc.gc.ca](mailto:Jacques.Cloutier@cbsa-asfc.gc.ca)>; Hill, PeterD(CBSA) <[Peter.Hill@cbsa-asfc.gc.ca](mailto:Peter.Hill@cbsa-asfc.gc.ca)>  
**Cc:** Lutfallah, Jennifer <[Jennifer.Lutfallah@cbsa-asfc.gc.ca](mailto:Jennifer.Lutfallah@cbsa-asfc.gc.ca)>; White, Lisa <[Lisa.White@cbsa-asfc.gc.ca](mailto:Lisa.White@cbsa-asfc.gc.ca)>; Giolti, Patrizia <[Patrizia.Giolti@cbsa-asfc.gc.ca](mailto:Patrizia.Giolti@cbsa-asfc.gc.ca)>; CBSA-ASFC-Media Relations <[Media.Relations@cbsa-asfc.gc.ca](mailto:Media.Relations@cbsa-asfc.gc.ca)>; Raider, Marc <[Marc.Raider@cbsa-asfc.gc.ca](mailto:Marc.Raider@cbsa-asfc.gc.ca)>; Mundie, Robert <[Robert.Mundie@cbsa-asfc.gc.ca](mailto:Robert.Mundie@cbsa-asfc.gc.ca)>; Scoville, Kim <[Kim.Scoville@cbsa-asfc.gc.ca](mailto:Kim.Scoville@cbsa-asfc.gc.ca)>; LeFrank, Andrew <[Andrew.LeFrank@cbsa-asfc.gc.ca](mailto:Andrew.LeFrank@cbsa-asfc.gc.ca)>; Brunatti, Andrew <[Andrew.Brunatti@cbsa-asfc.gc.ca](mailto:Andrew.Brunatti@cbsa-asfc.gc.ca)>; Mackenzie, Joey <[Joey.Mackenzie@cbsa-asfc.gc.ca](mailto:Joey.Mackenzie@cbsa-asfc.gc.ca)>; Garbers, Raquel <[Raquel.Garbers@cbsa-asfc.gc.ca](mailto:Raquel.Garbers@cbsa-asfc.gc.ca)>; Cl  roux, Julie <[Julie.Cleroux@cbsa-asfc.gc.ca](mailto:Julie.Cleroux@cbsa-asfc.gc.ca)>; Blanchard, NathalieX <[NathalieX.Blanchard@cbsa-asfc.gc.ca](mailto:NathalieX.Blanchard@cbsa-asfc.gc.ca)>  
**Subject:** Re: FOR VP APPROVAL: Correcting stats - MB illegal arrival of asylum seekers

Ok

MB

Envoy   de mon smartphone BlackBerry 10 sur le r  seau Rogers.

**De:** Easton, Erika-Kirsten

**Envoy  :** mardi 18 avril 2017 14:54

**  :** Xavier, Caroline; Cloutier, Jacques; Bolduc, Martin; Hill, PeterD(CBSA)

**Cc:** Lutfallah, Jennifer; White, Lisa; Giolti, Patrizia; CBSA-ASFC-Media Relations; Raider, Marc; Mundie, Robert; Scoville, Kim; LeFrank, Andrew; Brunatti, Andrew; Mackenzie, Joey; Garbers, Raquel; Cl  roux, Julie; Blanchard, NathalieX

**Objet:** FOR VP APPROVAL: Correcting stats - MB illegal arrival of asylum seekers

Please find below, for your quick approval, lines we will use to address the recent incorrect CBC story about the risks posed by illegal asylum seekers in Canada. We will also use these lines to address similar questions received from other outlets.

Thanks,

Erika

- The numbers provided by the CIU late last week are inaccurate. What the CBSA can tell you is that in Manitoba, from March 22 to April 12, 2017, the RCMP intercepted 105 people crossing illegally into Canada. Of those, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.
- The CBSA, working with its Government of Canada and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to this reality through the application of rigorous screening and standard processes to keep Canada safe.

Erika-Kirsten Easton

Director General – Communications, Corporate Affairs Branch  
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s.16(2)(c)

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\*\*\*Nouveau NIP de BB : [REDACTED]

## Easton, Erika-Kirsten

---

**From:** Easton, Erika-Kirsten  
**Sent:** May 4, 2017 06:28 PM  
**To:** Bindner, Melissa  
**Cc:** Cl  roux, Julie; Archipow, Nancy; Raider, Marc; Giolti, Patrizia  
**Subject:** Re: Media lines - asylum seekers

Here you go. More than you likely need, but just in case.

### CBSA's role and mandate:

The Canada Border Services Agency (CBSA) is responsible for enforcement at designated ports of entry in Canada. The Royal Canadian Mounted Police (RCMP) is responsible for enforcing the law between ports of entry. Border security and integrity is a shared mandate between the CBSA and the RCMP.

### On security screening of claimants:

When the RCMP intercepts a person entering Canada illegally, the person will be taken to a CBSA location. All persons brought to the CBSA by RCMP are screened and subject to a risk assessment. No one leaves the CBSA's premises until processing is complete.

- CBSA's screening involves international and domestic database queries and interviews.
- Officers confirm identity through scanning travel documents and matching fingerprints to those already on file with United States agencies.
- Officers conduct criminal record checks using law enforcement (domestic and US) databases.
- Officers determine the claimant's status in other countries, including the United States.
- Officers research any information available on the claimant's history, family connections, and ties to Canada. Officers will ask who they are, where they came from, what their status is in the U.S., if they are facing a removal order in the U.S., etc.
- Officers examine any luggage or belongings in the claimant's possession at the time of entry, and retrieve identity documents.

## On determining eligibility of refugee claimants and processing claimants:

If the person makes a refugee claim, the role of the CBSA is to determine the eligibility of the claim under the Immigration and Refugee Protection Act and the Canada-U.S. Safe Third Country Agreement. A claim may not be eligible for referral to the Immigration and Refugee Board of Canada (IRB) for various reasons, such as:

- The claimant is not admissible to Canada on security grounds, or because of criminal activity or human rights violations.
- The claimant made a previous refugee claim that was rejected by the IRB.
- The Canada-U.S. Safe Third Country Agreement applies, which states that refugee claimants are required to request refugee protection in the first safe country they arrive in, unless they qualify for an exception to the Agreement.
- If the officer determines that the person is eligible to make a claim, the claim is deferred inland for further CBSA processing before moving onward to the IRB. If the claim is deemed ineligible, the person may be removed.
- The IRB ultimately determines whether or not the person is granted refugee status. The CBSA's role is to assess eligibility at the port of entry. The CBSA may also intervene in a claim and appear at the hearing before the IRB.
- When processing claimants, CBSA officers also contact Immigration, Refugees and Citizenship Canada to advise of the claims for resettlement purposes.
- Winnipeg is not always the claimant's final destination in Canada. If the claimant is reuniting with family in other parts of the country, their file is forwarded to the nearest CBSA/IRB office for final determination.
- If a claimant has previous criminality, their claim is assessed on a case-by-case basis. The claimant may be detained pending the results of their claim.
- The CBSA is well-positioned and experienced in processing high volumes of travellers. We continuously monitor our operations and adjust as required.
- The Emerson border crossing has received refugee claimants for many years. Officers are experienced and familiar with the ins and outs of effectively and efficiently processing claimants.

- Daily staffing levels can be adjusted quickly to a sudden influx of refugee claimants, to ensure that regular traveller and commercial traffic flow is not disrupted.

## Appendix A

### Accommodations at the Emerson port of entry:

The trailer is simply an extension of our waiting area with chairs and it is heated.

- Having the trailer on site at Emerson is the best solution from an operational perspective to facilitate efficient processing of claimants.
- While claimants are in processing, the trailer is an extension of our lobby area to accommodate larger groups who are awaiting the administrative part of their processing to be completed.
- There is a security presence on site when the trailer is in use.
- Water, blankets and other supplies are being provided to claimants when needed. CBSA is also providing medical attention to those individuals who need it.

### On CIU comments re asylum seekers and criminality.

- What the CBSA can tell you is that in Manitoba, from March 20 to April 16, 2017, of 135 persons processed by the CBSA at the Emerson port of entry seeking to make a refugee claim, the CBSA detained three (3) individuals it determined to be a danger to the public.
- CBSA officers are trained to assess all risks associated with people and goods attempting to enter Canada to ensure the country's safety and security.
- When a CBSA officer has reasonable grounds to believe the person is a danger to the public, they are a flight risk or their identity is in question a detention order may be issued.
- The CBSA, working with its Government of Canada and international security partners, is responding to the increase in asylum seekers in a sound and measured way, to ensure the safety and security of Canada's border.
- On any given day, the CBSA can experience a change in what and who it sees at the border. CBSA's border services officers are highly-trained and able to respond to



this reality through the application of rigorous screening and standard processes to keep Canada safe.

### On Detentions - General:

- Making a refugee claim is not a reason for detention. Detention is designed to be a short-term solution and our numbers fluctuate daily. The regional CBSA office can provide overall detention statistics on a monthly basis. Contact our media relations team for further information or to request statistics.
- For your further background, detention is a last resort and officers must always consider alternatives.
- The CBSA has the authority to detain a foreign national, in accordance with the Immigration and Refugee Protection Act, for the following reasons:
  - The person is unlikely to appear for removal or for a proceeding;
  - The person is a danger to the public;
  - To confirm/establish identity.
- All detentions are reviewed after 48hrs, 7 days, and then every 30 days by the Immigration and Refugee Board of Canada (IRB).
- While the CBSA will present evidence in support of detention, the IRB ultimately decides whether detention continues or if an individual should be released and whether or not terms and conditions should be applied.
- For more information on detention, please visit the CBSA website sections on Arrests, detentions and removals and Detentions.

### For questions about asylum seeker numbers:

The number of asylum claims in Canada are updated monthly on Immigration, Refugees and Citizenship Canada's (IRCC) website. The website has numbers from January to March 2017. For questions or numbers outside of these dates, please contact our regional communications team.

For questions about interceptions between ports of entry, please contact the RCMP as they are responsible for the enforcing the law between ports of entry.

Erika-Kirsten Easton

Director General – Communications, Corporate Affairs Branch

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\*\*\*Nouveau NIP de BB : [REDACTED]

---

**From:** Easton, Erika-Kirsten

**Sent:** Thursday, May 4, 2017 6:23 PM

**To:** Bindner, Melissa

**Cc:** Cléroux, Julie; Archipow, Nancy; Raider, Marc; Giolti, Patrizia

**Subject:** Re: Media lines - asylum seekers

Sorry. Been offline. I'll be home shortly and I can get you the full suite of lines.

Erika-Kirsten Easton

Director General – Communications, Corporate Affairs Branch

Canada Border Services Agency / Government of Canada

Erika-Kirsten.Easton@cbsa-asfc.gc.ca / Tel: 613-946-4875 / Mobile : [REDACTED]

\*\*\*New BB PIN: [REDACTED]

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\*\*\*Nouveau NIP de BB : [REDACTED]

---

**From:** Bindner, Melissa

**Sent:** Thursday, May 4, 2017 5:39 PM

**To:** Easton, Erika-Kirsten

**Cc:** Cléroux, Julie; Archipow, Nancy; Raider, Marc; Giolti, Patrizia

**Subject:** Re: Media lines - asylum seekers

Doesn't necessarily have to have numbers - that was just one line I found - looking for more general approved statements that we have used with regards to asylum seekers and serious crim.

Sent from my BlackBerry 10 smartphone on the Rogers network.

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**From:** Easton, Erika-Kirsten

**Sent:** Thursday, May 4, 2017 5:28 PM

**To:** Bindner, Melissa

**Cc:** Cléroux, Julie; Archipow, Nancy; Raider, Marc; Giolti, Patrizia

**Subject:** Re: Media lines - asylum seekers

That's for crossing in MB not Emerson. There are similar stats for other regions and nationally.

We are still waiting to get the actual crim stats from Prog and Ops. Do you updates on that from Paulette?

Erika-Kirsten Easton

Director General – Communications, Corporate Affairs Branch

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\*\*\*Nouveau NIP de BB : [REDACTED]

---

**From:** Bindner, Melissa

**Sent:** Thursday, May 4, 2017 5:22 PM

**To:** Easton, Erika-Kirsten

**Cc:** Cléroux, Julie

**Subject:** Media lines - asylum seekers

Good afternoon,

Looking for the latest approved media lines on serious crim in asylum seekers.

3 out of 135 asylum seekers have been detained as a result of being a danger to the public. This data is for illegal crossings at emerson, between March 20 and April 16, 2017.

Are there any other lines available/ approved on this topic?

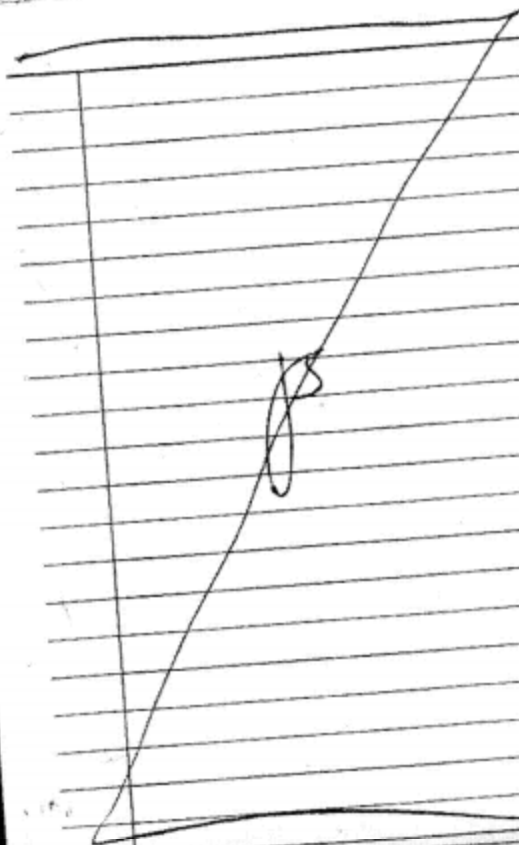
Looking for answers by tonight if possible, but by 9 am at the latest as the final products are due at 1130 tomorrow for a deputy/ ministers meeting.

Thank you,

Melissa

Sent from my BlackBerry 10 smartphone on the Rogers network.

Apr 8/17 Emerson, MB  
 0050 I was standing at  
 the front counter  
 with BSO Driedger  
 and BSO LaFramboise  
 we heard the cell  
 door slam and  
 went running to  
 the detention cell.  
 [redacted] and BSO  
 LaFramboise were there with  
 the cell door closed  
 and the subject was  
 kicking the door  
 and yelling through  
 the window. He was  
 making threats, saying  
 "Come in here", taunting  
 and yelling while  
 repeatedly kicking and  
 slamming on the



cell door.  
 0054 All of a sudden, water  
 started hitting the cell  
 door and streaming from  
 underneath it and the  
 fire alarm was activated.  
 He could not be seen  
 through the cell door  
 so I went to the  
 cameras to get a  
 visual on the subject.  
 He could be seen  
 standing on the cell  
 bench in the corner.  
 I played back the  
 video and observed  
 that after he had  
 done whatever caused  
 the fire alarm to go  
 off, he had climbed  
 on to the bench 77



and continued to  
stand there.  
0105 Supt Lafrenais asked  
me to contact the  
Public Works after  
hours number to  
have DPW dispatched  
to deal with the  
fire alarm and water.  
I continued to observe  
the subject on the  
cameras.

0120 RCMP arrived at  
the port.

0130 RCMP removed the  
subject from the cell  
and brought out to  
the RCMP's vehicles.

07:35 2017/04/06

EMERSON MB, 706

Shift: (OVERTIME:  
07:30-18:30)

Weather: Clear

wakes, dry roads

sunny

ALL TIMES AND  
EVENTS ARE APPROX.  
IMPTES.

HARRIS SCHEDULE

TAMMAY (PV): 10<sup>00</sup>-11<sup>00</sup>LUNCH: 11<sup>30</sup>-12<sup>00</sup>TAMMAY (P2): 12<sup>00</sup>-13<sup>00</sup>TAMMAY (P1): 14<sup>00</sup>-15<sup>00</sup>SELMAYOR: 15<sup>00</sup>-18<sup>30</sup>**COPY - COPIE**Certified true copy of original  
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02:48

detained PC under  
18PA. for unlikely  
to appear.

02:49

reads his  
right. PC understood  
read  
right to counsel.  
PC asked if  
he wanted a  
lawyer and  
understood. PC  
said he didn't  
understand. Claim  
he wanted to  
speak to the  
Immigration  
Minister  
said  
she didn't understand

s.17

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stand his  
request. [redacted]  
asked if he  
wanted to speak  
to a lawyer.  
He said yes.  
[redacted] read his  
Vilasa rights  
from her notebook.  
[redacted] asked if  
he wanted to  
contact his  
foreign repre-  
sentative; he  
said yes. [redacted]  
Confirmed if he  
wanted to speak to  
the Somalian  
government that 28

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s.17

He's here, and he  
said "yes".  
00:51 Officer [redacted]  
asked the  
PC to remove  
his shoes  
and we will  
be contacting  
a lawyer  
right away.  
At this time  
the PC started  
pacing back  
and forth  
saying, "fuck  
this." PC was  
clenching his  
fist and  
immediately  
charged at Chr29

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s.17

door toward  
officer [redacted]  
and I. PC  
kicked the  
door saying  
"fuck you"  
The cell door  
slung open  
and the PC  
again approached  
the door in a  
threatening  
manner. PC  
was quickly  
rushing for  
the door.  
Officer [redacted]  
and I quickly  
closed the  
cell door and 30

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I locked the door before the PC could open it and attack officer [redacted] and I. We PC continued to kick the door violently and repeatedly. The PC repeatedly kicked the cell with so much force that the key to the cell fell out onto the floor numerous times. At this time Superintendent-31

s.17

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out LAVERNIS  
and officer  
PETERSON  
came to assist  
MO. LAVERNIS  
told the PC  
to stop kick-  
ing the door  
and back away.  
Officer DWIGGS,  
STEINHOFFSON  
also came to  
assist. The  
PC came to  
the window and  
told [redacted] and  
1st in going to  
quacking [redacted]  
you two? He  
then addressed 32

s.17

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opener [redacted]  
directly "fucking bitch;  
the gang to  
kill you?"

I heard the  
PC repeatedly try  
to flush the  
toilet in his  
cell. This was  
when Officer  
DUMTRONICK  
arrived to  
arrest us. I  
immediately after  
this the  
sprinkler in  
his cell went  
off and I  
could smell 33

s.17

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smoke. water  
 began flooding  
 from under  
 the door, which  
 was initially  
 black. At this  
 time the alarm  
 for fire was  
 sounding too.  
 Officer DUTROW  
 arrived  
 from the  
 primary booth  
 to assist us.  
 DUTROW  
 immediately  
 started looking  
 for way to  
 shut off the  
 water because 34

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we couldn't see  
the PC in his  
cell due to  
spraying inside  
the cell. Officer  
Poke and I  
rushed to the  
garage to find  
tools to remove  
a panel next  
to the cell —  
where we thought  
the water  
supply may be.  
Once I arrived  
with the correct  
tool we discovered  
that the was  
no shut off  
valve.

35

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LA FRENDIS managed  
to pull up a  
camera feed  
showing the PC  
stood on the  
bench in the  
corner.

01:30

RCMP opened  
up the cell  
door arrested  
the PC for  
Mischief. RCMP  
officers then  
asked the PC  
to back up  
to the door  
with his hands  
~~behind~~ behind  
his back and  
handcuffed him. 86

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The RCMP took  
the PC into  
the police car  
and removed  
a lighter, cell  
phone and cash  
out of his pockets.  
LATE ENTRY.

Once officer  
[redacted] read the  
PC his rights  
I told them to  
get him to  
remove his shoes  
when officer  
[redacted] asked the  
PC to remove  
his shoes, I also  
asked him to  
remove his jacket.

s.17

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It was at this  
~~three~~ time that  
the PC started  
pacing in an  
agitated fashion  
and sat down  
on the bench  
and immediately  
got up and  
rushed the door.  
Once the PC  
kicked the  
door in an  
attempt to kick  
officer [redacted]  
instructed him  
to sit down  
and back up.  
PC's name: [redacted]

38

s.17

s.19(1)

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DATE OF EVENT: 2017/  
04/08

LOCATION: EMERSON,  
POE, MB.

Leading up to  
this event [redacted]  
had asked me to  
assist with a  
detention of a  
refugee.

s.19(1)

s.17

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